Provide an example of the program’s most interesting or important assessment finding that demonstrates the program’s success associated with a program learning outcome.

The Counseling Center continues to have success in increasing students' self-awareness and identifying skills and abilities to make positive changes in themselves (student reports: 76-85% agree; clinician reports: 88% made progress). The Counseling Center has had less of an impact on improving relationships (student reports: 69-78% agree). However, trend data suggests that the current assessment results are comparable or a slight improvement (e.g., improving relationships) over previous year's assessment results. Overall, these results are considered reasonable/acceptable by staff and, anecdotally are comparative to results in the general population.

Describe an assessment result that indicates an opportunity for improvement and identify the specific actions the program will take to improve student learning.

The Counseling Center plans to continue current efforts to improve response rates for the student evaluation survey. In addition, the Counseling Center will continue to explore opportunities for direct measurement of learning outcomes, including the possibility of revising the current rubric for clinician's ratings of progress. Finally, the Counseling Center will continue to monitor literature citing national statistics of counseling efficacy in hopes of providing additional means of evaluating assessment data.