To find in-network providers for the EPO Plan, you will need to use IBS Navigator. Below are the steps you should follow to find an in-network provider using their website: www.ibsnetworks.com.

1. Go to www.ibsnetworks.com and click on “Directory.”

2. After clicking on “Directory”, you will see the website disclaimer. Read the text. If you are in accordance with what is written, click “I agree.”

3. Now that you’ve read the website disclaimer you will be asked to enter your Employer ID: “Marquette University”.

www.ibsnetworks.com | (262) 241-2510
4. The next screen will be the in-network Provider Directory Search. Enter your physician’s information and click search. If your physician is in-network, you must go to the location listed on the website. If your physician is out-of-network, your search will not have any results and the screen will be blank.

For an additional confirmation that your physician is in-network, you can also call IBS Navigator at (262) 241-2510.

Marquette University offers, at no cost to you, a travel wrap-around network called the Private HealthCare Systems network (PHCS). This network should be used only when you are seeking coverage when traveling outside of Wisconsin. If you see a PHCS provided your medical services will be paid in-network.

Go to www.phcs.com. Under Health Plan Members, click search for a provider. You will be directed to a welcome page. After reading the PHCS disclaimer and agreeing to the PHCS provisions, click search on-line. Next, step one will ask you to provide a physician or hospital name. Step two will ask you to choose a network, select Healthy Directions.

If you find an in-network provider, you should always print the information you find.