

Troubleshooting Guide for Accessing Full-text of JSTOR from Off-campus (Mac) Tips in accessing campus VPN for use with JSTOR and other library databases

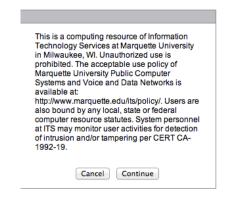
If you are experiencing problems in accessing full-text articles from JSTOR (using a Mac) while offcampus, please read the following guide.

In order to be able to access the full-text of articles via JSTOR from off-campus, you MUST have the Marquette University campus VPN software enabled.

Go to Marquette University ITS web page VPN page: <u>https://vpn.marquette.edu/</u>.

Web VPN ACCESS CAMPUS-ONLY RESOURCES	KATHARINE REED CUDAHIY HALL
LOGIN WITH MARQNET USERNAME & PASSWORD	WHAT IS WEB VPN?
	Web VPN is ideal for reaching e-resources that are restricted to Marquette's campus network.
Group muvpn -	Web VPN will install client software required to establish
Username 5145smithj	a secure remote connection.
Password	For support, contact the IT Services Help Desk
Login	

Type in your Marquette username and password.



Click Continue.

.



The following Java application will load.

AnyConnect Secure Mobility Client	
 WebLaunch Platform Detection - ActiveX - Java Detection - Java - Download - Connected 	Attempting to use Java for Installation Sun Java applet has started. This could take up to 60 seconds. Please wait
	Download

You will then get the following screen:



Click on the Mac OS X 10.6+ (Intel) link.



After the following file downloads, click on it: anyconnect-macosx-3.1.05152-web-deploy-k9.dmg

Once the download is open, you will receive the following package icon:



Double click on the vpn.pkg icon.

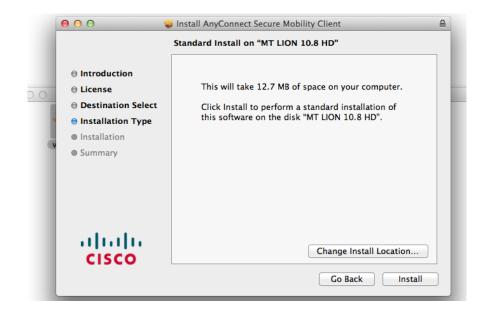
	Install AnyConnect Secure Mobility Client	
	Welcome to the AnyConnect Secure Mobility Client Installer	7
 Introduction License Destination Select Installation Type Installation Summary 	You will be guided through the steps necessary to install this software.	
cisco	Go Back Continue	

Click Continue.



of the software license agre	oftware you must agree to the term ement.
Click Agree to continue or clic and quit the Installer.	ck Disagree to cancel the installation

Agree to the terms.



Click Install.



		trying to install new software. Type ord to allow this.
	Name: Password:	RMT
?		Cancel Install Software

Type in your password and click on Install Software.

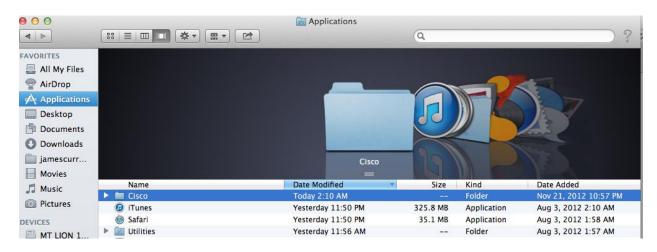
000	Install AnyConnect Secure Mobility Client
	The installation was completed successfully.
 Introduction License Destination Select Installation Type Installation Summary 	The installation was successful.
uļuļu cisco	Go Back Close

Click Close.



After you have downloaded and installed the Cisco AnyConnect VPN software on your Mac, any time you wish to enable your campus VPN software, DO NOT go back to Marquette University Campus VPN login page.

What you will need to do is go to your Applications folder, locate the AnyConnect VPN Client folder and double click on it.



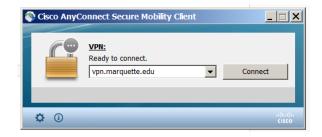
Double click on the Cisco folder.



Double click on the Cisco AnyConnect Secure Mobility Client file.



A client VPN login screen will now appear:



Click Connect.

🚳 Cisco AnyCon	nect vpn.marquette.edu	×
Please ent	ter your username and password.	
Group:	muvpn	•
Username:	5415smithj	
Password:	*******	
	OK Cancel	

Type in your Marquette username and password and click **OK**.

Cisco AnyConnect - Banner	
This is a computing resource of Information Techno Marquette University in Milwaukee, WI. Unauthorized prohibited. The acceptable use policy of Marquette I Computer Systems and Voice and Data Networks is http://www.marquette.edu/its/policy/. Users are al- local, state or federal computer resource statutes. S at ITS may monitor user activities for detection of in tampering per CERT CA-1992-19.	l use is University Public available at: so bound by any ystem personnel
Disconne	ct Accept

Click Accept.



You should now see the **Cisco icon with a closed Lock** on the bottom portion of your screen.



You now have the campus VPN software enabled on your Mac.

To log off of the campus VPN, click on the **Cisco with Lock icon** and press **Disconnect**.

000	AnyConnect Secure Mobility Client	cisco
	VPN: Connected to vpn.marquette.edu.	
	vpn.marquette.edu	Disconnect
00:06:50		IPv4

The lock will now be removed from the Cisco icon



at the bottom of your screen.

To reconnect any time to the campus VPN, click on the Cisco icon again to log in.



If you have questions about the above guide or still continue to have problems accessing the full-text JSTOR database, please contact the <u>Raynor Library Information Desk</u> for assistance.

Any VPN questions beyond the scope of this guide should be directed to the <u>ITS Help Desk</u>.

Rose Trupiano Research & Instructional Services

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