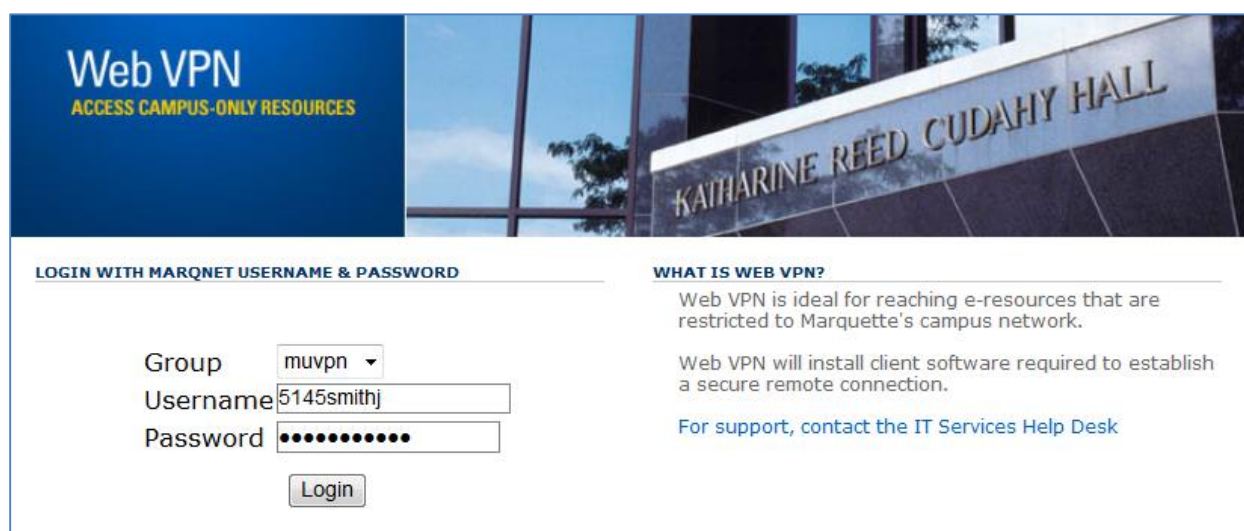**Troubleshooting Guide for Accessing Full-text of JSTOR from Off-campus (Mac)**
Tips in accessing campus VPN for use with JSTOR and other library databases

If you are experiencing problems in accessing full-text articles from JSTOR (using a Mac) while off-campus, please read the following guide.

In order to be able to access the full-text of articles via JSTOR from off-campus, you MUST have the Marquette University campus VPN software enabled.

Go to Marquette University ITS web page VPN page: https://vpn.marquette.edu/ .

.

Type in your Marquette username and password.

Click **Continue.**

The following Java application will load.
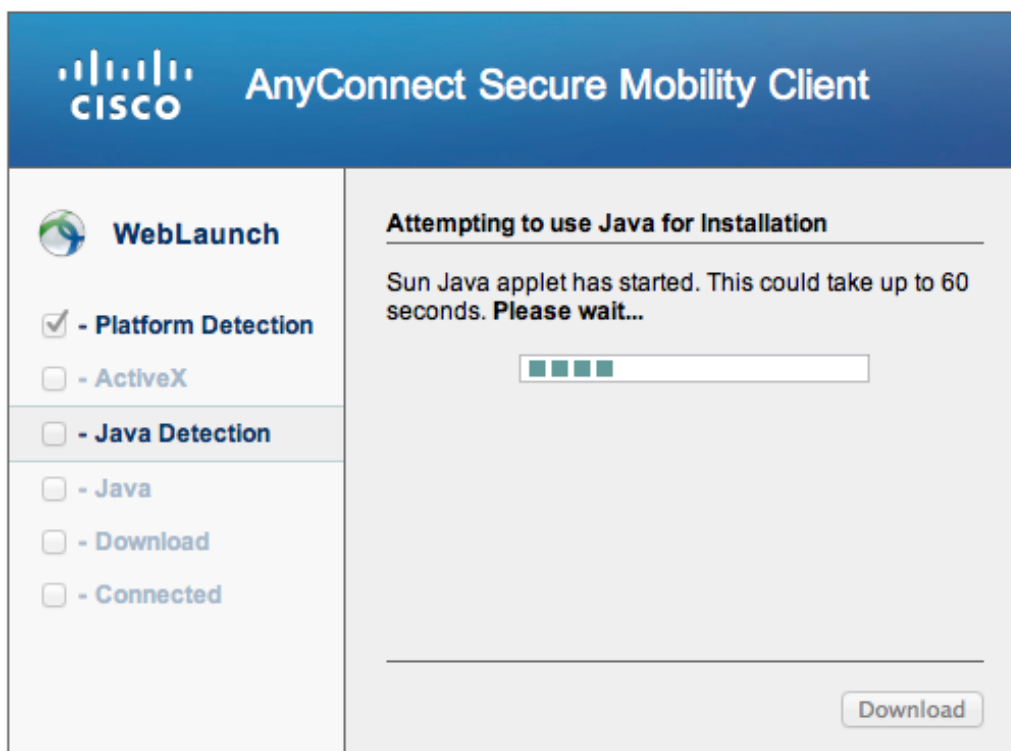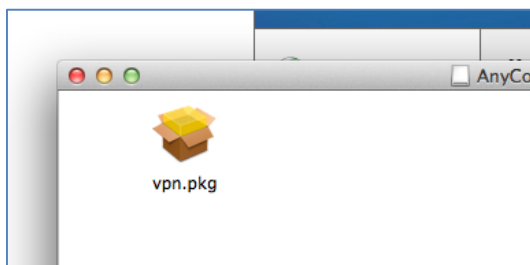

You will then get the following screen:

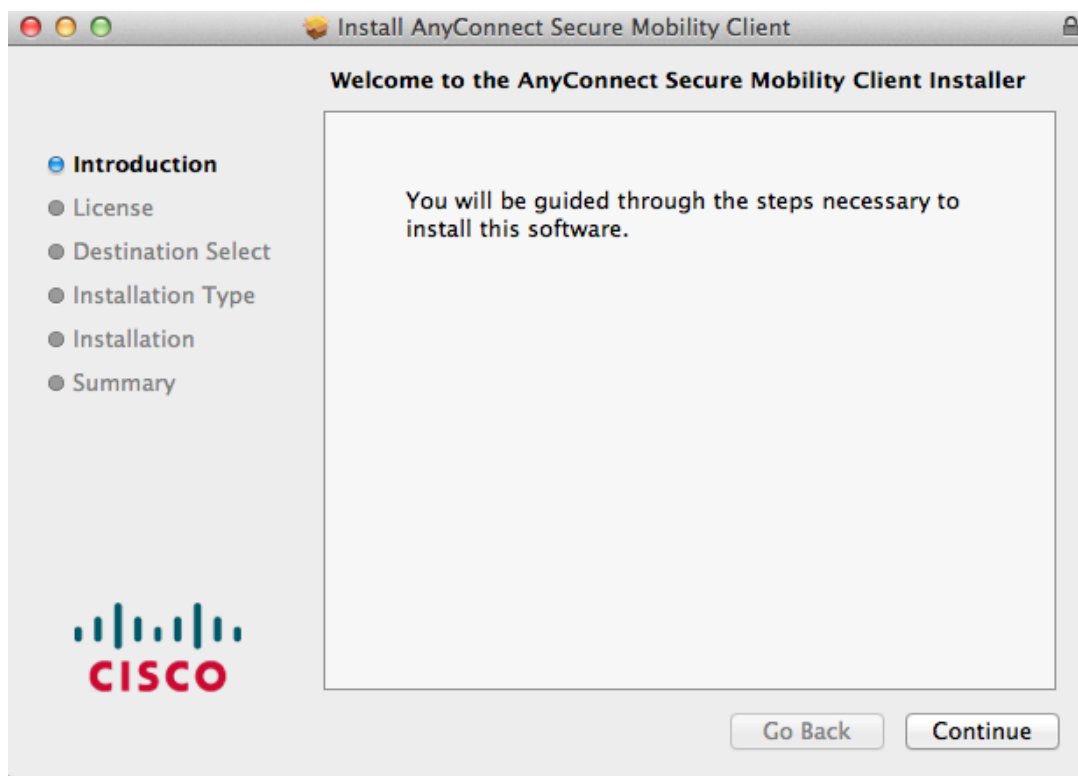**Click on the Mac OS X 10.6+ (Intel) link.**

After the following file downloads, click on it:

anyconnect-macosx-3.1.05152-web-deploy-k9.dmg

Once the download is open, you will receive the following package icon:
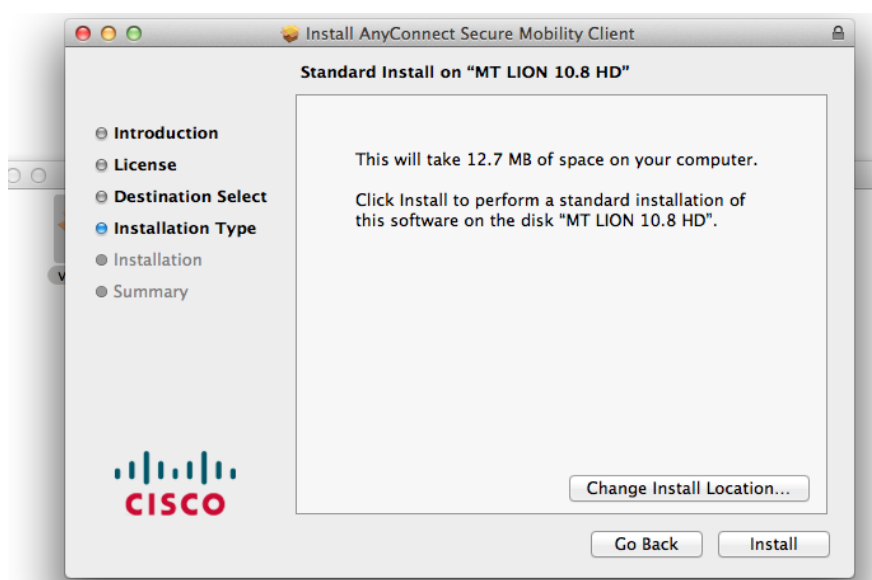
vpn.pkg

Double click on the vpn.pkg icon.

Install AnyConnect Secure Mobility Client

Welcome to the AnyConnect Secure Mobility Client Installer

- Introduction
- License
- Destination Select
- Installation Type
- Installation
- Summary

You will be guided through the steps necessary to install this software.

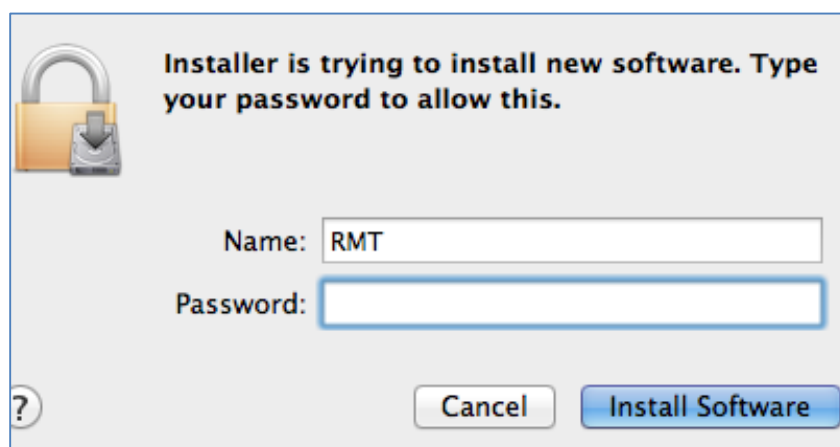CISCO

Go Back   Continue
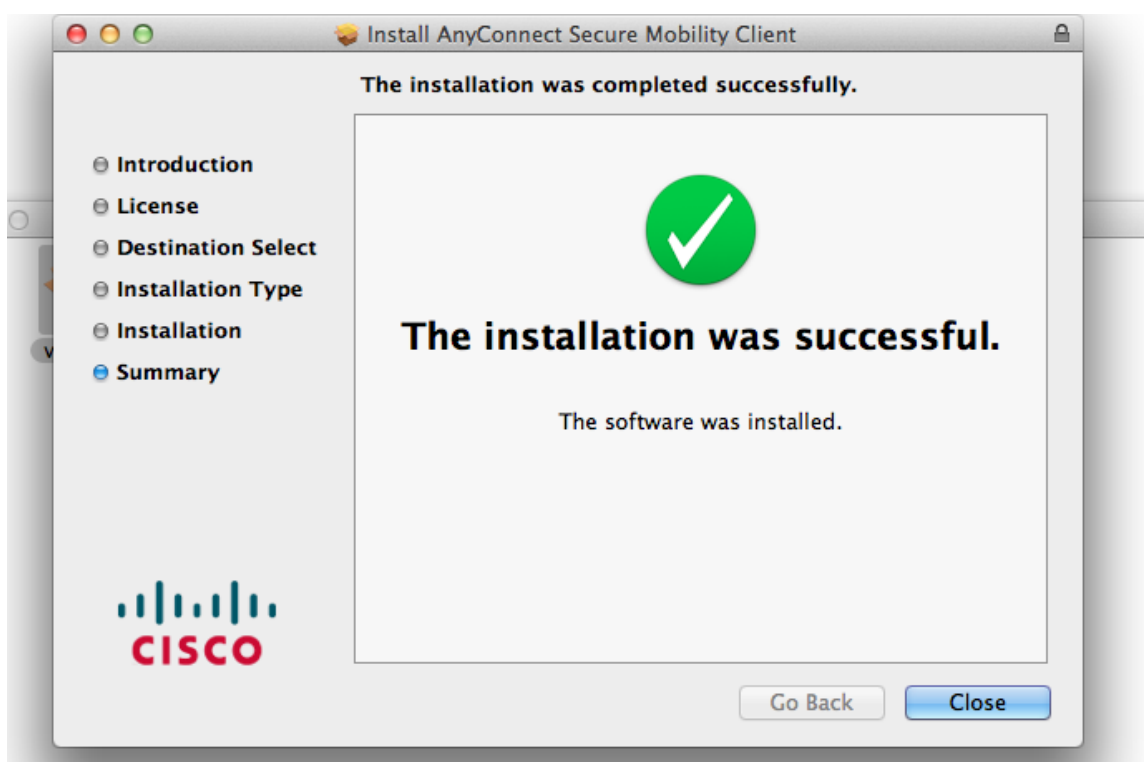
Click **Continue**.

Agree to the terms.

Click Install.

4

Type in your password and click on **Install Software.**

Click Close.

After you have downloaded and installed the Cisco AnyConnect VPN software on your Mac, any time you wish to enable your campus VPN software, DO NOT go back to Marquette University Campus VPN login page.

What you will need to do is go to your Applications folder, locate the AnyConnect VPN Client folder and double click on it.
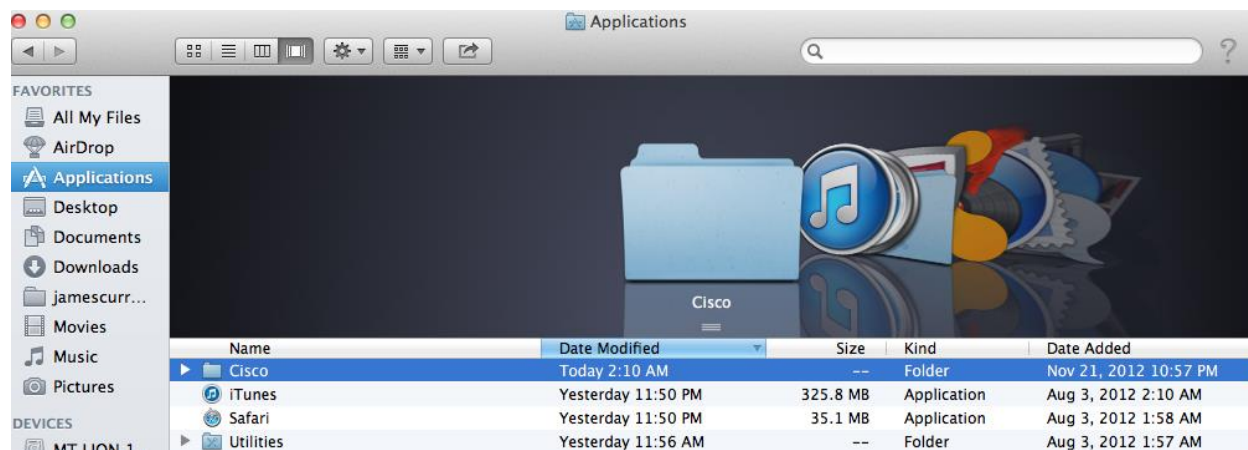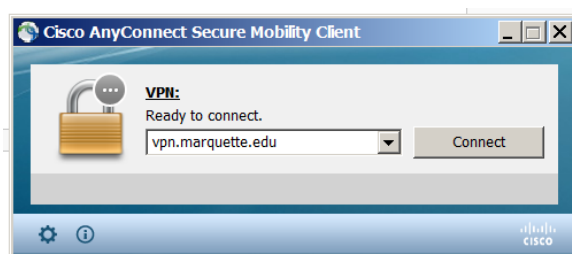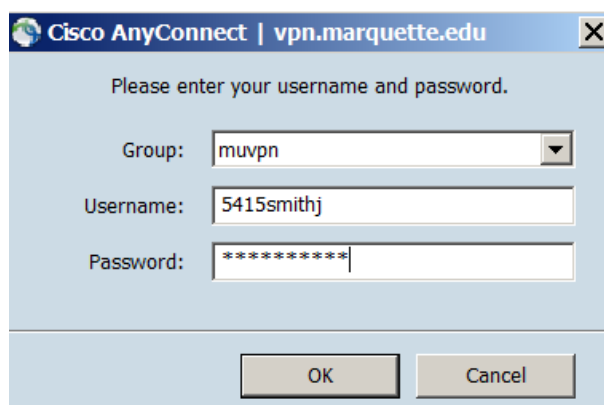

Double click on the Cisco folder.

Double click on the Cisco AnyConnect Secure Mobility Client file.
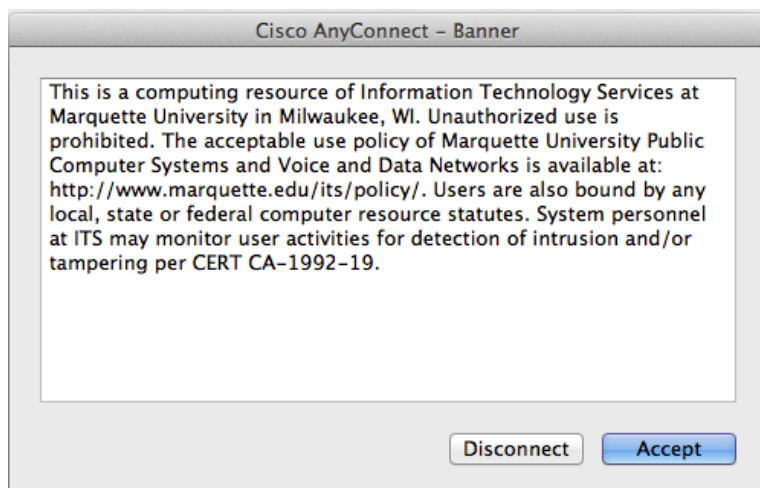
A client VPN login screen will now appear:

Click **Connect.**

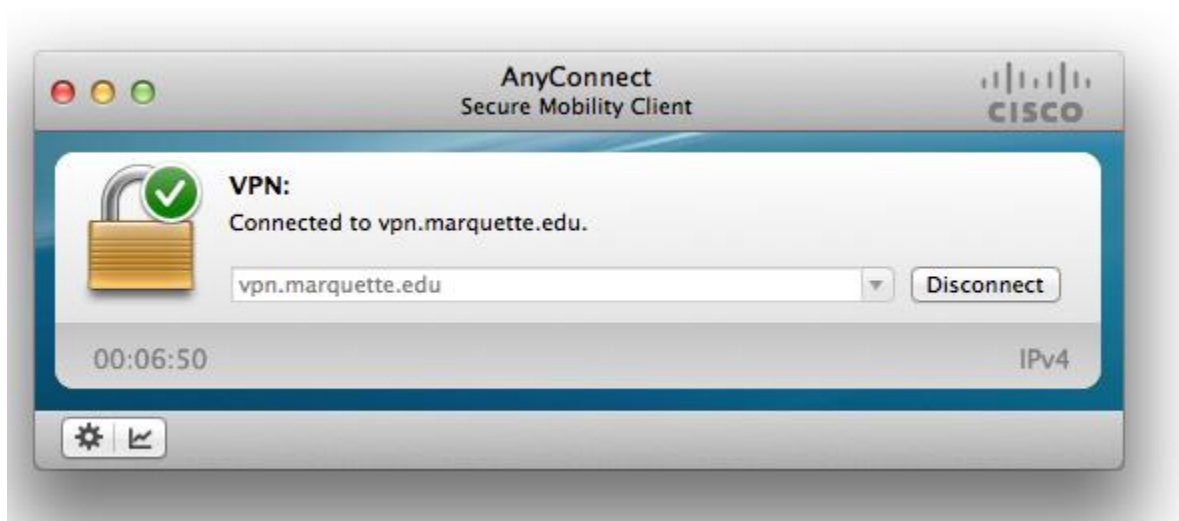Type in your Marquette username and password and click **OK.**

Click **Accept.**

You should now see the **Cisco icon with a closed Lock** on the bottom portion of your screen.

You now have the campus VPN software enabled on your Mac.

To log off of the campus VPN, click on the **Cisco with Lock icon** and press **Disconnect**.

The lock will now be removed from the Cisco icon at the bottom of your screen.

To reconnect any time to the campus VPN, click on the Cisco icon again to log in.

If you have questions about the above guide or still continue to have problems accessing the full-text JSTOR database, please contact the Raynor Library Information Desk for assistance.

Any VPN questions beyond the scope of this guide should be directed to the ITS Help Desk.

Rose Trupiano
Research & Instructional Services

August 11, 2014