The Service Learning Program strongly values its community partners and their role as co-educators of Marquette University students as they engage in a semester of service learning.

To ensure that Marquette service learners are positively impacting the Milwaukee community and that the Program is building a mutually beneficial partnership, the Service Learning Program conducts an annual Community Impact Assessment of its 100+ community partners. With this valuable feedback, the Program is able to maintain accountability while improve upon its processes and programs.
Community Impact Outcomes

As the result of a service learning partnership, Marquette seeks to:

- Help the community partner meet the agency’s mission
- Promote the exchange of resources between the university and community agency
- Effect a positive change on the community members the agency serves
- Situate the university as a positive and just citizen in the community
Service Learning Roles

A ■ Administrative Assistant
B ■ Child Care Assistance
C ■ Companionship
D ■ Counseling-group Facilitation
E ■ Educational Presentations
F ■ Fund Development
G ■ General Labor
H ■ Group Facilitation
I ■ Hotlines
J ■ Marketing-Publication Design
K ■ Meal Service
L ■ Mentoring
M ■ Research Assistance
N ■ Social Activities Facilitation
O ■ Special Projects
P ■ Tutoring
Q ■ Translating
Service Learning Roles

Additional Roles included:

* Customer service
* ESL teaching and tutoring
* Patient care
* Assisting with job search and resume writing
* Planning and facilitating group activities
Community Impact

* 92.73% would rate their experience with the Marquette Service Learning Program as good or excellent.

* 92.6% said the presence of service learners and the dynamics they add have positively impacted the organization.

* 92.6% said that the benefit of having Marquette Service Learning students equaled or exceeded the commitment.
Community Impact

“The Marquette Service Learning Program has enabled us to build a stronger visual presence as a service organization in the greater Milwaukee community. Our partnership with Marquette has helped us to grow our volunteer program, and the students have helped to spread the word about our volunteer needs.”

100% would recommend other organizations participate in Marquette University’s Service Learning Program.
In Comparison

“The Marquette Service Learning Program is the most committed and organized of all the university partners that we work with. We appreciate your ongoing commitment to your community partnerships and your constant strive to build and improve the program.”

100% rate the responsiveness of Marquette to the concerns of the organization as the same as or better than other local institutions.

96.3% rate the commitment of Marquette to be a positive and just citizen of the Milwaukee community as the same as or better than other local institutions.
What was the most notable benefit to your organization?

* "MU service learners bring new and positive perspectives to tutoring."

* "Giving our teens the opportunity to interact with college students on an academic level, but also on a personal level where they can learn more about what it is like to go to college."

* "Capacity to have programming that we might not otherwise have."

* "Overall, the program provides us dependable volunteers to lend vital assistance in our classrooms. Moreover, some students decide to continue to volunteer, so we are provided quality volunteers after the class actually ends."

* [Service learners] are passionate and have a genuine concern for our children."

* "Presence of students changes our community in a positive way. They facilitate a variety of group activities that are otherwise not offered."

* "The care and attention service learners have to help individual clients feel understood (through interpreting)."