

Alexandra L. Crampton

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Education

- 2008 – 2009 **Boston University**, Boston, MA
Postdoctoral Fellowship, Pardee Center for the Study of the Longer Range Future
- 1999 – 2007 **University of Michigan**, Ann Arbor MI
Ph.D., Joint Doctoral Degree in Social Work and Anthropology
Dissertation: *Negotiating Old Age, Mediation, and Elder Advocacy in the Social Life of Helping: NGO Pilot Projects in Ghana, the U.S., and the Politics of Global Intervention Work*
Chairs: Drs. Ruth Dunkle and Andrew Shryock
- 2006 – 2007 **Harvard University**, Cambridge MA
Graduate Research Fellowship, Program on Negotiation at Harvard Law School
- 2004 – 2005 **University of Ghana**, Accra, Ghana
Visiting Scholar, Institute for African Studies
- 2002 **University of Michigan**, Ann Arbor, MI
Master of Arts (MA) in Anthropology
- 2001 **University of Michigan**, Ann Arbor, MI
Master of Social Work (MSW), concentration in Social Policy and Evaluation in the practice area of Community and Social Systems
- 1987 – 1992 **Stanford University**, Stanford, CA
Bachelor of Arts with Honors
Major: Modern Thought and Literature
Honors Thesis: *Talking to Ourselves: Representation of Zuni Culture in American Fiction and Academic Literature*
- 1989 **Howard University**, Washington, DC
Semester Exchange Program

Professional Training and Licensure

- 2006 – present Michigan Social Work License (Macro)
- 2006 **Program on Negotiation at Harvard Law School**, Cambridge, MA
Semester course in Negotiation and Dispute Resolution. Three Senior

Executive Training Seminars in negotiation and conflict resolution.
Participant of conference on teaching negotiation.

2002 **The Center for Social Gerontology**, Ann Arbor, MI
Completed advanced mediation training in adult guardianship mediation.

1998 **Student Mediation Services**, University of Michigan, Ann Arbor, MI
Department of Labor and Industrial Relations, Wayne State, Detroit, MI
Completed two mediation trainings, each 40 hours of theory and practice.

Research Interests

- Cross-cultural research and practice
- International social work and aging
- Capacity assessment and adult guardianship
- Policy and intervention work
- Social development and globalization

Teaching Interests

- Aging and social work in domestic and international contexts
- Social welfare policy and services
- Human Behavior in the Social Environment
- Theory and practice of social change
- Qualitative and participatory research methods
- Negotiation, mediation, and dispute resolution

Awards and Honors

2008 – 2009 Postdoctoral Fellowship, Pardee Center for the Study of the Longer-Range
Future, Boston University

2006 – 2007 Program on Negotiation Graduate Research Fellowship,
Harvard University Law School

2007 One Term Dissertation Grant, Joint Program in Social Work and
Social Science, University of Michigan

2006 Henry J. Meyer Award, University of Michigan (doctoral paper
prize)

2006 Rackham Block Grant, University of Michigan Anthropology
Department

2006 Pfizer Grant to attend the Association for Anthropology and
Gerontology annual conference

2004 – 2006 Hartford Geriatric Social Work Doctoral Fellow

2001 – 2005 National Institute on Aging Predoctoral Fellowship

2003 International Institute Predissertation Fellowship, University of Michigan

2003 University of Michigan Anthropology Department predissertation funding

2000 – 2001 Rackham Non-Traditional Student Fellowship, University of Michigan

2000 Moody Scholars Program, South Africa Initiatives Office, University of Michigan

Research Experience

- 2004 – 2005 Principal Investigator (Dissertation)
Negotiating Old Age, Mediation, and Elder Advocacy in the Social Life of Helping: NGO Pilot Projects in Ghana, the U.S., and the Politics of Global Intervention Work
Designed, managed, and conducted multi-sited ethnographic research project. Data were collected during sixteen months in Ghana and the U.S., examining the rationale and outcome of a mediation project piloted by an elder advocacy organization in Ghana and one in the U.S. Research sites included nonprofit (NGO) work in several villages and the capital of Ghana as well as a collaborative project of a probate court, the Aging Network, and nonprofit organizations in the U.S.
Funded by the John A. Hartford Foundation, the National Institute of Aging, the University of Michigan Anthropology and Social Work departments and the Program on Negotiation at Harvard Law School (\$81,500).
- Summer, 2003 Principal Investigator (Predissertation Research)
Meanings of Elderhood, Experiences of Old Age, and the Crisis of Care for the Elderly in Ghana
One month ethnographic research examining meanings of old age in the context of socioeconomic change, particularly in the capital (Accra). Funded by the University of Michigan International Institute and the Anthropology Department (\$5,500).
- 2000 – 2003 Research Assistant
Approaches to Reduction of Conflict Among Youth Groups
Global Program on Youth, University of Michigan School of Social Work
Principal Investigator: Charles Garvin, Ph.D.
Participant observation study of a school based program designed to address and reduce interethnic (and interpersonal) conflict among youth.
Research and project support to develop an intervention manual.
- 2000 – 2001 Research Assistant
Language and Dementia in African-American Populations
Center for African and African-American Studies, University of Michigan
Principal Investigator: Sinfree Makoni, Ph.D.
Assisted with final review of research instrument, conducted interviews with older African-Americans to determine if current instruments used in identifying dementia are culturally biased.

- Winter, 2001 Independent Research Project
Theory and Practice of Multicultural Education in the School of Social Work: An Ethnographic Study, University of Michigan
 Faculty Supervisor: Andrew Shryock, Ph.D.
 Participant observation study of a course designed to promote cultural competence in social work students.
- 1999 – 2002 Research Assistant and Project Manager
Poverty, Social Risks, and Early Childhood Development
 Global Program on Youth, University of Michigan School of Social Work
 Principal Investigator: Oscar Barbarin, Ph.D.
 Developed collaborative web based research site for sharing ideas and storing data. Coordinated communication among researchers in the U.S. and South Africa using email list-serv and telephone conferencing. Wrote progress reports, managed budget, organized and attended meetings with other Global Program on Youth researchers.
- 1999 – 2000 Research Assistant
Life History Calendar Project, University of Michigan
 Principal Investigator: Mieko Yoshihama, Ph.D.
 Developed and tested innovative research instrument for a study of the impact of domestic violence. Assisted in training and supervision of interviewers. Joint author of article in *Violence and Victims*.
- 1998 – 1999 Staff Research Assistant
Institute for Research on Women and Gender, University of Michigan
 Drafted and edited reports on research activity funded through the Institute, assisted grant proposal preparation, performed library research as needed, coded data from interviews and focus groups.
- 1998 Survey Researcher
Social Attitudes Survey, UM Sociology Department Detroit Area Study
 Principal Investigator: Eduardo Bonilla-Silva, Ph.D.
 Interviewed respondents about their beliefs and opinions about race using a semi-structured interview protocol.
- 1998 -- 1999 Survey Technician
Institute for Social Research, Ann Arbor, MI
 Interviewed respondents and recorded answers using the Computer Assisted Telephone Interview system (CATI).
- 1991 Field Research Project for Undergraduate Honors Research
 Zuñi, New Mexico
Representations of Zuñi Culture in Literature
 Designed, developed and conducted field research project in the Zuñi

pueblo using participant observation and semi-structured interviews.

Teaching Experience

- 2008 (current) **Course Co-Instructor**
Consensus Building Institute
Responsible for grading and providing feedback to students for online negotiation course (students are in the Caribbean).
- Spring/Summer 2006 **Course Instructor**
University of Michigan School of Social Work
Course design and instruction for an MSW course on *Social Work Practice with the Elderly* (at micro and macro levels).
- 2006 **Guest Lecturer**
University of Michigan School of Social Work
Guest speaker an MSW course, *Adulthood and Aging*.
- 2006 **Guest Lecturer**
University of Michigan School of Social Work
Guest instructor on comparison of mediation and intergroup dialogue for an MSW course, *Dialogue Facilitation for Diversity and Social Justice*.
- 2005 **Guest Lecturer**
University of Michigan School of Social Work
Guest speaker for an MSW course, *Practice in International Social Work*.
- 2005 **Guest Lecturer**
University of Ghana School of Social Work
Accra, Ghana
Guest lecturer on mediation for an MSW gerontology course.
- 2003 **Guest Lecturer**
University of Michigan School of Social Work
Guest speaker and lecturer on conflict resolution and the elderly for Hartford Fellowship students in MSW program.
- 2001 **Course Instructor**
Program on Intergroup Relations, Conflict and Community,
University of Michigan
Taught four week mini-course for first year undergraduate students regarding racial and ethnic identity and intergroup relations.
- 1992 - 1994 **Instructor of Language, American Culture, and American Literature**

University of HoChiMinh City, University of Hue, and Hue Teachers' Training College, HoChiMinh City and Hue, Viet Nam
Designed, developed, and taught courses in American Culture and American Literature. Also taught writing and conversation using original and textbook material. Responsible for students of varying levels in each class. Class size ranged from thirty to one hundred and eighty students.

Professional Experience -- Research

- 2007 - current **Visiting Postdoctoral Researcher**
Negotiation Pedagogy Initiative
Program on Negotiation at Harvard Law School, Cambridge, MA
Responsible for writing short articles on teaching negotiation, creating annotated bibliography on negotiation pedagogy, and organizing a conference on teaching mediation.
- 2006 **Research Consultant**
Ann Arbor, Michigan
Assisted development of survey research instrument for a study of youth sexual history using the Life History Calendar method.

Professional Experience – Practice

- 2007 **Mediation Trainer and Program Consultant**
Framingham Center for Mediation Services, Framingham, MA
Advised development of elder mediation services for a community mediation center. Designed and conducted three hour training session to address stigma and meanings of aging followed by a mediation role-play and debrief.
- 2004 **Mediator**
The Dispute Resolution Center and The Center for Social Gerontology
Ann Arbor, Michigan
Mediated interpersonal disputes, especially in adult and minor guardianship cases referred from court. Reviewed guardianship case files for potential benefit of mediation and attended probate court hearings.
- 1998 – 2004 **Mediator and Intake Coordinator**
Student Mediation Services, University of Michigan
Mediated interpersonal and intergroup disputes involving University of Michigan students and other parties.
- 2003 – 2004 **Mediation Trainer and Program Consultant**
HelpAge Ghana, Accra, Ghana

Conducted mediation training and explored mediation program development with organization staff, volunteers, and older adults.

- 1999 – 2002 **Mediation Trainer**
Student Mediation Services, University of Michigan
Designed and taught short sessions for cross cultural issues in mediation. Also taught communication, intake, and how to avoid impasse.
- Winter, 2000 **Social Work Intern** (Winter social work field placement)
Center for Empowerment and Economic Development (CEED)
Identified needs for creating an on-line store for products developed through microenterprise projects. Assisted initial program development.
- Summer, 2000 **Social Work Intern** (Spring/Summer social work field placement)
Department of Health and Welfare, Northern Province, South Africa
Designed and taught conflict resolution skills in a youth care facility.
- Summer, 1994 **Summer Program Coordinator**
Hanoi Foreign Language College, Hanoi, Viet Nam
Managed program bringing four Americans to Viet Nam as language instructors for Vietnamese and ethnic minority students. Responsibilities included classroom and teaching supervision, orientation, and cultural adjustment.

Peer Reviewed Publications

- Crampton, A. (in progress). Population Aging: Social Problem or Success Story?
- Crampton, A. (under review). Caregiver Mediation as Empowering *and* Coercive: Ethnographic Study and Implications for Social Work Practice.
- Crampton, A. (2004). The Importance of Adult Guardianship for Social Work Practice. *Journal of Gerontological Social Work*, Vol. 43(2/3): 117-129.
- Yoshihama, M., Clum, K., Crampton, A. and Gillespie, B. (2002). Measuring the lifetime experience of domestic violence: application of the life history calendar method. *Violence and Victims*. Vol. 17(3): 297-317, June.

Other Publications

- Crampton, A. and Manwaring, M. (2008) Reality and Artifice in Teaching Negotiation: The Variable Benefits of 'Keeping it Real' in Simulations. *Teaching Negotiation*, Vol. 2(1), Summer.

- Crampton, A. (2008). Navigating the University of Michigan Joint Program in Social Work and Anthropology. *Anthropology News*, September.
- Crampton, A. (2008). Teaching Negotiation as Cross-Cultural Work: An Anthropological View. *Teaching Negotiation*, Vol. 1(2), Winter.
- Crampton, A. (2006). Fall 2005 Dispute Resolution Symposium: Addressing Questions of Culture and Power in the Globalization of ADR: Lessons from African Influence on American Mediation. *Hamline Journal of Public Law and Policy*, Vol. 27(2): 229-241, Spring.
- Crampton, A. (2003). Book review for Lockhart, Charles. (2001). Protecting the Elderly: How Culture Shapes Social Policy. University Park, PA: Pennsylvania State University Press. Reviewed in the journal *Comparative Studies in Society and History*, Vol. 45(4): 883-884.
- Crampton, A. (1999). "If you don't believe, you don't belong." A White Student on a Black Campus. Essay for the University of Michigan Martin Luther King Jr. Symposium within a publication entitled, *Breaking the Silence: Reflections on Race*, February.

Peer-Reviewed Presentations

- Crampton, Alexandra (January, 2008). *Applying Qualitative Methods to Intervention Research: A Case Study of Mediation as Elder Advocacy Tool in the Context of Family Conflict*. Paper presented in a symposium entitled, "Observational Approaches to Aging Research" at the annual meeting for the Society for Social Work Research. Washington, D.C.
- Crampton, Alexandra (November, 2007). *Mediation as Global Intervention Tool: Pitfalls and Potential*. Paper presented at the annual meeting of the Gerontological Society of America. San Francisco, CA.
- Crampton, Alexandra (January, 2007). *Mediation as Intervention: A Study of Contested Outcome Measures*. Paper presented at the annual meeting of the Society for Social Work and Research. San Francisco, CA.
- Crampton, Alexandra (November, 2006). *Cultural Transplants and Transnational Flows: American Mediation and Elder Advocacy Organizations in Ghana and the United States*. Paper presented at the annual meeting of the American Anthropological Association. San Jose, CA.
- Crampton, Alexandra (June, 2006). *Helping Older People in the U.S. and Ghana: Contexts and Confusions*. Paper presented for a mentoring workshop at the annual meeting of the Association for Anthropology and Gerontology. Atlanta, GA.
- Crampton, Alexandra (November, 2005). *Integrating Social Work and Anthropology: A Case Example from Cross National Research*. Paper presented at the annual meeting of the

Gerontological Society of America. Orlando, FL.

Crampton, Alexandra (February, 2004). *Theoretical and Conceptual Concerns in Competence Assessment for Guardianship Cases*. Paper presented at the Second National Gerontological Social Work Conference (NGSWC). Anaheim, CA.

Crampton, Alexandra (March, 2002). *Progressive Social Policy in the New South Africa: Globalizing Mistakes?* Paper presented at the Midwest Graduate Student Conference in African Studies. Ann Arbor, MI.

Other Presentations

Crampton, Alexandra (May, 2007). *Culture Matters in Mediation: Examples from Ethnographic Study in Ghana and the United States*. Presentation for the Program on Negotiation at Harvard Law School. Cambridge, MA.

Crampton, Alexandra (November, 2006). *Using Qualitative Research to Investigate Contested Outcome Measures: A Case Example of Mediation as an Intervention Tool* Paper presented in a symposium addressing, "Qualitative Research in a Quantitative World" during the annual meeting of the Gerontological Society of America. Dallas, TX.

Crampton, Alexandra (June, 2006). *Societal Perspectives on Aging: The Influence of Policy on Defining "Who is Old?" in America*. Paper presented at the 18th World Congress of Gerontology. Rio, Brazil.

Crampton, Alexandra (November, 2002). *Studying Theories of Competence in Older Adults and the Need for Mixed Methods Research in Competence Assessment*. Paper presented at the annual meeting of the Gerontological Society of America. Boston, MA.

Service

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| 2008 | FCMS (formerly Framingham Court Mediation Services)
Framingham, MA
Mediate cases and assist with development of elder mediation program |
| 2008 | Harvard Mediation Project
Harvard University
Mediation training coach as part of basic mediation training. |
| 2006 | Turner Senior Resource Center
University of Michigan
Volunteer for Silver Club, a program for adults with dementia |
| 2004 – 2006 | Campus Conflict Resolution Network
University of Michigan |

- 2004 **International Social Work Task Force**
University of Michigan School of Social Work
- 2002 – 2004 **International Social Work Interest Group**
University of Michigan
Created interest group for faculty, students and staff. Organized and ran meetings, created website for sharing information, maintained email group for discussion. Solicited feedback for final proposal to curriculum committee for international social work courses in the MSW program.
- 2002 - 2003 **International Health and Social Development Certificate Program**
University of Michigan Schools of Social Work, Nursing, and Public Health
Steering Committee member.
- 2002 **Graduate Employee Organization (GEO)**
University of Michigan
Facilitated debriefing of contract negotiations with the University.
- 2000 – 2002 **Curriculum Committee**
University of Michigan School of Social Work
Doctoral Student representative for the MSW curriculum committee.

Professional Associations

- 2007 Society for Social Work and Research (SSWR)
- 2002 - 2003, 2006-8 American Anthropological Association (AAA)
- 2006 - 2007 Association for Conflict Resolution, New England Chapter (NE-ACR)
- 2006 Association for Anthropology and Gerontology (AAGE)
- 2006 Association for Gerontology Education in Social Work (AGE-SW)
- 2004 – 2006 Council on Social Work Education (CSWE)
- 2004 – 2006 Gerontological Society of America (GSA)