

**Marquette University
Learning Assessment Plan**

Office of Residence Life

Submitted: July 2006; Updated: April 19, 2013

After participation in Residence Life sponsored programs and activities, students will be able to:

Program Learning Outcomes	Performance Indicators	Measures	Use of the Information
1. Recognize the impact of behaviors on both oneself and others.	a. List the qualities of a positive community. (Knowledge) b. Identify impact of one's behaviors on self. (Comprehension) c. Identify impact of one's behaviors on others. (Comprehension) d. Demonstrate congruence between behaviors and stated values and beliefs. (Application)	<ul style="list-style-type: none"> • Training evaluations • Community agreements • Conduct raw numbers and recidivism • Roommate agreements • EBI institution-specific questions 	Work teams of department staff members will meet to code and analyze data collected by various measures. The work teams will aggregate data for annual reporting. Reports will be shared with the department to identify actions to modify programs and enhance student learning. The entire department will review reports and recommendations and take action accordingly.
2. Relate to individuals with different identities than oneself.	a. Identify one's own cultural traditions and values. (Knowledge) b. Identify cultural traditions and values of people different than oneself. (Knowledge) c. Demonstrate empathetic behaviors for individuals different than oneself. (Application) d. Demonstrate empathetic behaviors for groups different from one's own. (Application)	<ul style="list-style-type: none"> • CommUNITY pre- and post-test • New RA pre- and post-test • Mid-year DPE employee evaluations • EBI institution-specific questions 	Work teams of department staff members will meet to code and analyze data collected by various measures. The work teams will aggregate data for annual reporting. Reports will be shared with the department to identify actions to modify programs and enhance student learning. The entire department will review reports and recommendations and take action accordingly.
3. Choose methods of conflict resolution that respect the dignity of others.	a. Identify one's own style toward conflict resolution. (Knowledge) b. Identify conflict resolution strategies. (Knowledge) c. Employ conflict resolution strategies. (Application)	<ul style="list-style-type: none"> • Roommate agreements • Community engagement survey • EBI institution-specific questions 	Work teams of department staff members will meet to code and analyze data collected by various measures. The work teams will aggregate data for annual reporting. Reports will be shared with the department to identify actions to modify programs and enhance student learning. The entire department will review reports and recommendations and take action accordingly.