

Curriculum Vitae of
MARKO BASTL Ph.D.
September 2017

CONTACT ADDRESS

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EDUCATION

- **PhD - Supply Chain Management**, Cranfield School of Management, UK, 2012
Thesis title: An exploration of managers' openness and relationship transparency in a buyer-supplier relationship.
PhD Advisor: Dr. Carlos Mena; *Examination panel:* Prof. Martin Christopher, Dr. Martin Spring, Dr. Christos Tsinopoulos
- **MSc - Electronic Business Management**, The University of Warwick, UK, 2005
- **BSc - Marketing and Management** - Faculty of Economics Ljubljana, Slovenia, 1999

ACADEMIC POSITIONS

- **Assistant Professor**, Department of Management, College of Business Administration, Marquette University, USA, August 2013 – onwards
- **Senior Research Fellow**, Supply Chain Research Centre, Cranfield School of Management, UK, September 2005 – August 2013
- **Visiting Professor**, Department of Supply Chain Management, W. P. Carey School of Business, Arizona State University, USA, 2012 (March – June)
- **Visiting Professor**, The University of Warwick, Warwick Manufacturing Group, UK, April 2011 – May 2012

RESEARCH INTERESTS

- Relational dynamic in triads (e.g. supplier-buyer-customer for provision of integrated solutions)
- Buyer-supplier relationships
- Purchasing and strategic sourcing
- Service based business models
- Information sharing, information visibility and transparency in supply networks

RESEARCH AWARDS, HONORS, and RECOGNITIONS

- **Harold E. Fearon Best Paper Award, 2016 winner:** Karatzas, A, Johnson, M., **Bastl, M.** “Relationship determinants of performance in service triads: a configurational approach”, *Journal of Supply Chain Management*, Vol. 52, No. 3, pp. 28-47
- Nominated for **2017 Miles Research Fellow Award** by College of Business Administration, Marquette University
- **Harold E. Fearon Best Paper Award, 2013 finalist:** **Bastl, M.**, Johnson, M., Choi T.Y. “Who’s Seeking Whom? Coalition Behavior of a Weaker Player in Buyer-Supplier Relationships”, *Journal of Supply Chain Management*, Vol. 49, No. 1, pp. 8-28.
- **Best paper award, 18th, Logistics Research Network Conference 2013**, Birmingham, United Kingdom: Vorst, J.G.A.J., van der, Bloemhof, J., **Bastl, M.**, Allaoui, H., (2013) "Sustainability Assessment in Food Supply Chain Logistics"
- **Highly Commended Award Winner 2011;** Emerald Publishing Award for Excellence in the category of Outstanding Papers: **Bastl, M.**, Grubic, T., Templar, S., Harrison, A., Fan, I.S. (2010), “Inter-organisational costing approaches – the inhibiting factors”, *International Journal of Logistics Management*, Vol. 21, No.1, pp. 65-88.
- **Highly Commended Award Winner 2011;** Emerald Publishing Award for Excellence in the category of Outstanding Papers: Martinez, V., **Bastl, M.**, Kingston, J., Evans, S. (2010), “Challenges in Transforming Manufacturing Organisations into Product-Service Providers”, *Journal of Manufacturing Technology Management*, Vol. 21, No. 4, pp. 449-469.
- **Emerging Scholar Award 2010;** I was selected as one of eight emerging scholars in the world in the field of Operations Management, by the American Production and Operations Management Society, Vancouver 2010, Canada.

RESEARCH

1. Karatzas, A., Johnson, M., **Bastl, M.** (2017) “Manufacturer–Supplier relationships and service performance in service triads”, *International Journal of Operations and Production Management*, Vol. 37, No. 7, pp. 950-969.
2. Karatzas, A., Johnson, M. **Bastl, M.**, (2016) “Relationship determinants of performance in service triads: a configurational approach”, *Journal of Supply Chain Management*, Vol. 52, No. 3, pp. 28-47.
3. Vorst, J.G.A.J., van der, Bloemhof, J., **Bastl, M.**, Allaoui, H. (2015) "Sustainability Assessment in Food Supply Chain Logistics *International Journal of Logistics: Research and Application*, Vol. 18, No. 2, pp. 101-117.
4. Habib, F., **Bastl., M.** Pilbeam, C. (2015), “Strategic Responses to Power Dominance in Buyer-Supplier Relationships: A Weaker Actor’s Perspective”, *International Journal of Physical Distribution and Logistics Management*, Vol. 45, No 1-2, pp. 182-203.

5. Bernon, M., Upperton, J., **Bastl, M.**, Cullen, J. (2013) "An exploration of supply chain integration in the retail product returns process", *International Journal of Physical Distribution and Logistics Management*, Vol. 43 No. 7, pp. 586-608.
6. **Bastl, M.**, Johnson, M., Choi, T.Y. (2013) "Who's Seeking Whom? Coalition Behaviour of a Weaker Player in Buyer-Supplier Relationships", *Journal of Supply Chain Management*, Vol. 49, No. 1, pp. 8-28.
7. **Bastl, M.**, Johnson, M., Lightfoot, M., Evans, S. (2012) "Buyer-Supplier Relationships in a Servitized Environment: an Examination with Cannon and Perreault's Framework", *International Journal of Operations & Production Management*, Vol. 32, No. 6, pp. 650-675.
8. Lockett, H., Johnson, M., Evans, S., **Bastl, M.** (2011) "The Impact of Product Service Systems on Supply Network Relationships: An exploratory case study", *Journal of Manufacturing Technology Management*, Vol. 22, No. 3, pp. 293-313.
9. **Bastl, M.**, Grubic, T., Templar, S., Harrison, A., Fan, I.S. (2010) "Inter-organisational costing approaches – the inhibiting factors", *International Journal of Logistics Management*, Vol. 21, No.1, pp. 65-88.
10. Martinez, V., **Bastl, M.**, Kingston, J., Evans, S. (2010) "Challenges in Transforming Manufacturing Organisations into Product-Service Providers", *Journal of Manufacturing Technology Management*, Vol. 21, No. 4, pp. 449-469.
11. Grubic, T., **Bastl, M.**, Fan, I.S.; Harrison, A., Templar, S. (2010) "Towards the Integrative Supply Chain Model", *International Journal of Logistics: Research and Application*, Vol. 13, No. 1, pp. 59-73.
12. Baines, T., Lightfoot, H., Evans, S., Neely, A., **Bastl, M.**, et al. (2007) "State-of-the-art in Product Service-Systems", *Proc. IMechE Part B: Journal of Engineering Manufacture*, Vol. 221, pp. 1543-1533.
13. **Bastl, M.**, Orriss, S., Baird, W. (2007) "Bringing the real-time enterprise to SMEs: a technology assessment tool", *Supply Chain Practice*, Vol. 9, No. 1, pp. 66-82.

Journal publications under review

14. Delbufalo, E., **Bastl, M.** "Multi-principal collaboration and supplier's compliance with codes of conduct: A theoretical framework" (Under 1st in International Journal of Logistics Management)
15. Bernon, M., **Bastl, M.** , Zhang, W., Johnson, M. "The impact of product recalls on shareholder value: the effects of industry, recall strategy, and hazard" (Under 1st review in International Journal of Logistics Management)
16. Farooq, H., Mena, C., **Bastl, M.**, Pilbeam, C. "Exit in Buyer-Supplier Relationships – Transaction Cost Theory Perspective" (Under 1st Review in Production and Operations Management)
17. Karatzas, A., **Bastl, M.**, Johnson, M. "Risky Business? The Effects of Service Provision on Manufacturers' Shareholder Value, Production and Operations Management (In preparation for 2nd review), Submission deadline: November 2017

Journal publications in preparation (listed in anticipated submission order – starting with the closest to submission)

18. **Bastl, M.**, Johnson, M., Finne, M. “Towards a theory of coordination in servitized business triads” (Target: Journal of Operations Management), Submission deadline: October 2017 (Ranking A)
19. Farooq, H., **Bastl, M.**, Mena, C., Pilbeam, C. “Power and Dependence in Buyer-Supplier Relationship Exit” (Target: International Journal of Production Research), Submission deadline: October 2017 (Ranking A/B)
20. Farooq, H., **Bastl, M.**, Mena C., Pilbeam, C. “Exit in Buyer–Supplier Relationships – Social Exchange Theory Perspective” (Target: Journal of Operations Management), Submission deadline: November 2017 (Ranking A)
21. **Bastl, M.** Mena, C., Barratt, M. “Determinants of supply chain information sharing – a multilevel perspective” (Target: Journal of Business Logistics) Submission deadline: Fall 2017 (Ranking: A)
22. **Bastl, M.** Mena, C., Barratt, M. “Supply chain transparency: an inter-personal perspective” (Target: Journal of Supply Chain Management), Submission deadline: Fall/Winter 2017 (Ranking: A)
23. **Bastl, M.** Mena, C., Barratt, M. “Disentangling the link between supply chain information sharing and supply chain visibility – a multilevel perspective” (Target: Journal of Operations Management) Submission deadline: Spring 2018 (Ranking: A)

REFEREED CONFERENCE PUBLICATIONS AND PRESENTATIONS

1. Habib, F., Pilbeam, C., Mena, C., and **Bastl, M.** (2016): "Exit management in buyer-supplier relationships: A Transaction Cost Economics perspective"; EurOMA Annual Conference, Trondheim, Norway.
2. Habib, F., Pilbeam, C., Mena, C., and **Bastl, M.** (2016): "The art of disengagement: Exit strategies in manufacturing and service sector"; Production Operations Management Society Conference, Orlando, USA.
3. Habib, F., Pilbeam, C., Mena, C., and **Bastl, M.** (2014): "How to leave your partner? Exit strategies in buyer-supplier relationships"; British Academy of Management, Belfast, UK.
4. Marcos-Cuevas, J., Enz, M., **Bastl, M.**, Johnson M., (2014) “Marriage of Inconvenience: Value Co-Destruction in an Inter-Dependent Supply Chain Relationship”, Marketing Dynamism & Sustainability: Things Change, Things Stay the Same... Developments in Marketing Science: Proceedings of the Academy of Marketing Science 2015, pp. 378-381
5. **Bastl, M.**, Habib, F., Pilbeam, C. (2013) “Strategic responses to power dominance in buyer-supplier relationships: A weaker actor’s perspective”, 20th EurOMA Conference, June 2013, Dublin, Ireland
6. Peters, E.M., **Bastl, M.**, Julien, D., Mena, C. (2103) “Supply chain collaboration for sustainable food logistics: lessons from the field”, 20th EurOMA Conference, June 2013, Dublin, Ireland

7. Habib, F., **Bastl, M.**, Pilbeam, C. (2013) “Strategic responses to power dominance in buyer-supplier relationships: A weaker actor’s perspective” (Developmental Paper)27th Annual British Academy of Management, September 2013, United Kingdom
8. Karatzas, A., Johnson, M., **Bastl, M.** (2011) “Moving up the value chain, does it pay off? An event study to examine how offering solutions affects firm shareholder value”, 18th EurOMA Conference, Cambridge, UK
9. **Bastl, M.**, Johnson, M., Choi, T.Y. (2010) “Coalition Behaviour of a Weaker Player in Buyer-Supplier Relationships”, 17th EurOMA Conference, Porto, Portugal
10. Karatzas, A., Johnson, M., **Bastl, M.** (2010) “Servitized and product supply networks: A research design to understand their differences and similarities”, 17th EurOMA Conference, Porto, Portugal
11. **Bastl, M.**, Nori, S.S., Johnson, M. (2009) “Managing network relationships in servitized environments – agenda for further research”, 2nd International Service Operations Management Forum, Barcelona, Spain
12. **Bastl, M.**, Johnson, M. and Evans, S. (2009) “Managing supply chains under extreme conditions - a conceptual framework for servitized environments”, 16th EurOMA Conference, Gothenburg, Sweden
13. Karatzas, A., Johnson, M. and **Bastl, M.** (2009) “Studying the supply network of servitized manufacturers; a review and synthesis of relevant literature and a proposition for further research”, 16th EurOMA Conference, Gothenburg, Sweden
14. Grubic, T., **Bastl, M.**, Fan, I-S., Templar, S., Harrison, A. (2008) “An empirical study of the automotive supply chain processes”, 15th Annual EurOMA Conference, Groningen, Netherlands
15. **Bastl, M.**, Grubic, T., Templar, S., Fan, I-S., Harrison, A. (2008) “Qualitative Enquiries: Lessons from the Field”, Multi Strand Conference, Cranfield, UK
16. Evans, S., Baines, T., Lightfoot, H., **Bastl, M.**, Johnson, M. (2008) “The Practical Challenges of Servitized Manufacture”, Multi Strand Conference, Cranfield, UK
17. **Bastl, M.**, Grubic, T., Templar, S. (2007) “Managing the inhibitors in the implementation of inter-organisational costing programmes”, NOFOMA Conference, Reykjavik, Iceland
18. Grubic, T., **Bastl, M.** Fan, I-S., Harrison, A. (2007) “Towards the Ariel model development”, 14th Annual EurOMA Conference, Ankara, Turkey
19. **Bastl, M.**, Grubic, T. (2006) “New Collaborative Business Models for Supply Partnerships: taking advantage of shared product and process information”, LRN Conference, Newcastle, UK

Refereed conference presentations – International conferences

1. **Bastl, M.**, Johnson, M. (2010) “Lost in translation? The role, application and applicability of extant theories in operations management”, Production and Operations Management Conference, Vancouver, Canada.

2. Johnson, M., **Bastl, M.** (2009) “Network relationships in servitized environments: an examination with Cannon and Perreault’s framework”, Production and Operations Management Conference, Orlando, USA
3. Martinez, V., **Bastl, M.**, Evans, S., Kingston, J (2009) “Challenges in Transforming Manufacturing Organisations Into Product Service Providers”, Production and Operations Management Conference, Orlando, USA
4. Johnson, M., **Bastl, M.**, Baines, T., Evans, S., Greenough, R., Lightfoot, H., Neely, A. and Tiwari, A. (2008) “Supply Networks for Product Service Systems”, JOMSA Conference, Tokyo, Japan
5. **Bastl, M.**, Johnson, M., Evans, S., Baines, T., Lightfoot, H., Greenough, R., Neely, A. and Tiwari, A. (2008), “Relationships in Supply Networks for Product Service Systems”, POMS Conference, La Jolla San Diego, USA

INDUSTRY REPORTS

1. **Bastl, M.** (2009), “Relationship transparency: antecedents and influences on commercial exchange - the case of Intervet Schering-Plough Animal Health and Marine Harvest”, Cranfield School of Management.
2. **Bastl, M.** (2009), “Insights into relational dynamics between GKN Aerospace and Airbus “, Cranfield School of Management and Centre for Customised Executive Development, Cranfield.
3. **Bastl, M.**, Skipworth, H., Johnson, M., Harrison, A. (2009), “Understating Design, Build and Through-Life Supply Chain Integration – The case of Bombardier”, Cranfield School of Management.
4. Skipworth, H., **Bastl, M.**, Johnson, M., Harrison, A. (2009), “Understating Design, Build and Through-Life Supply Chain Integration – The case of Siemens Magnet Technologies”, Cranfield School of Management.

RESEARCH GRANTS and FUNDING

- **\$6500 Flipped Classroom Development Funding – Marquette University:** Aim: To fund the development curriculum and implementation of flipped classroom.
 - **Role played in obtaining the funding: Led, won**
- **\$600 Faculty Development Award – Marquette University:** Aim: Fund supporting domestic conference travel related to 2016 Harold E. Fearon Best Paper Award Ceremony at Academy of Management Annual Meeting in Atlanta Georgia, 2017
 - **Role played in obtaining the funding: Led, won**
- **£7,850 Cranfield Developmental Fund;** Aim: Developing international relationships and research collaboration in the field of operations and supply chain management with Arizona State University. Cranfield School of Management development fund, 2011- present.
 - **Role played in obtaining the funding: Led, won**
- **£4,300 Cranfield International Fellowship;** Aim; To advance the quality and impact of Cranfield research through collaboration with Prof. Thomas Choi from Arizona State University, Cranfield School of Management Seedcorn funding, 2010 - present.
 - **Role played in obtaining the funding: Led, won**

- **£463,000 Service Networks**, research project funded by UK's Innovative Manufacturing Research Centre (IMRC); Aim: researching network design of, and relationship management in, buyer-supplier-customer networks for provision of integrated solutions (i.e. bundles of products and services), 2008-2011 (with Dr. Mark Johnson).
 - **Role played in obtaining the funding: Co-wrote the proposal, won**
- **£15,000 Insights in Relationship Dynamics between GKN Aerospace UK and Airbus**. This was a research project funded by GKN; Aim: To explore dynamics and perceptual gaps in a relationship between the companies of GKN and Airbus, 2009-2010 (with Cranfield's Centre for Executive Development)
 - **Role played in obtaining the funding: Co-wrote the proposal, won**

INVOLVEMENT IN RESEARCH PROJECTS

Research and project management leadership and collaboration – while at Marquette University

- 2011 – Onwards: Strategic Responses to Power dominance in buyer-supplier relationships: a weaker actor perspective. Collaborative research between Marquette University and Cranfield School of Management, UK:
 - **Role: Thought leader and co-investigator**
- 2011 – Onwards: Developing exit strategies from buyer-supplier relationships Collaborative research between Marquette University and Cranfield School of Management, UK:
 - **Role: Thought leader and co-investigator**

Research and project management leadership and collaboration – prior to Marquette University

- 2012 - 2013: **SCALE** (Step Change in Agri-food Logistics Ecosystems) European Union funded project; Aim: To develop a network based collaboration model applicable in the context of European food supply chains.
 - **Value of the project: £6,000,000**
 - **Role: Lead researcher and project manager**
- 2008-2011: **Service Networks**, research project funded by UK's Innovative Manufacturing Research Centre (IMRC); Aim: Researching network design of, and relationship management in, buyer-supplier-customer networks for provision of integrated solutions (i.e. bundles of products and services).
 - **Value of the project: £463,000**
 - **Role: Lead researcher and project manager**
- 2008-2011: **Value-in-Use for Product-Service Systems**, research project funded by UK's Innovative Manufacturing Research Centre (IMRC); Aim: To determine the dimensions of perceived value obtained by a customer using integrated solution changes over time.
 - **Value of the project: £396,000**
 - **Role: Co-investigator**

- 2009: **Understating Design, Build and Through-Life Supply Chain Integration**, funded by: BAE Systems; Aim: To explore characteristics and promising practices of an intra- and inter-organizational integration for products with long-life cycles.
 - **Value of the project: £45,000**
 - **Role: Co-investigator**
- 2007-2008: **Exploring Product-Service Systems**, research project funded by UK's Innovative Manufacturing Research Centre (IMRC); Aim: This was a pan-university, multi-academic in-depth case study into the supply chain of an integrated solutions provider. The aim was to provide a solid grounding for the future IMRC research program at Cranfield. There have been a number of papers published from this work which presents a compelling case for how an inter-disciplinary pan-university project works.
 - **Value of the project: £431,000**
 - **Role: Co-investigator**
- 2005-2008: **ARIEL** (Accelerating Relationships through Information Exchange in Logistics), research project funded by UK's Innovative Manufacturing Research Centre (IMRC); Aim: To develop an approach for time and cost mapping of supply chain processes in an inter-organizational context.
 - **Value of the project: £320,000**
 - **Role: Lead researcher and project manager**

TEACHING

Undergraduate

Institution	Semester	Course	Credit hours	Audience	Teaching evaluation
Marquette University, CoBA, USA	Spring 2017	OSCM3001 101	3	Undergraduate	Overall: 5.6 / 6.0
Marquette University, CoBA, USA	Spring 2017	OSCM4025 101	3	Undergraduate	Overall: 5.3 / 6.0
Marquette University, CoBA, USA	Fall 2016	OSCM3001 103	3	Undergraduate	Overall: 4.9 / 6.0
Marquette University, CoBA, USA	Fall 2016	OSCM3001 104	3	Undergraduate	Overall: 5.5 / 6.0
Marquette University, CoBA, USA	Fall 2016	OSCM3001 105	3	Undergraduate	Overall: 4.9 / 6.0
Marquette University, CoBA, USA	Spring 2016	OSCM3001 101	3	Undergraduate	Overall: 5.8 / 6.0
Marquette University, CoBA, USA	Spring 2016	OSCM4025 101 (Purchasing and Supply Management)	3	Undergraduate	Overall: 5.6 / 6.0
Marquette University, CoBA, USA	Spring 2016	OSCM4130 701	3	Undergraduate	Overall: 5.8 / 6.0

Marquette University, CoBA, USA	Fall 2015	OSCM3001 103	3	Undergraduate – mixed majors	Overall: 5.7 / 6.0
Marquette University, CoBA, USA	Fall 2015	OSCM3001 104	3	Undergraduate – mixed majors	Overall: 5.5 / 6.0
Marquette University, CoBA, USA	Fall 2015	OSCM3001 105	3	Undergraduate – mixed majors	Overall: 5.2 / 6.0
Marquette University, CoBA, USA	Spring 2015	OSCM4931 (Purchasing and Supply Management) 101	3	Undergraduate – OSCM majors	Overall: 5.4 / 6.0
Marquette University, CoBA, USA	Spring 2015	OSCM3001 101	3	Undergraduate – mixed majors	Overall: 4.9 / 6.0
Marquette University, CoBA, USA	Fall 2014	OSCM3001 102	3	Undergraduate – mixed majors	Overall: 5.3 / 6.0
Marquette University, CoBA, USA	Fall 2014	OSCM3001 101	3	Undergraduate – mixed majors	Overall: 5.0 out of 6
Marquette University, CoBA, USA	Spring 2014	OSCM3001 102	3	Undergraduate – mixed majors	Overall: 5.6 out of 6.0
Marquette University, CoBA, USA	Spring 2014	OSCM3001 101	3	Undergraduate – mixed majors	Overall: 5.5 out of 6.0
Marquette University, CoBA, USA	Fall 2013	OSCM3001 102	3	Undergraduate – mixed majors	Overall: 5.6 out of 6
Marquette University, CoBA, USA	Fall 2013	OSCM3001 (Intro to Operations and Supply Chain Management) 101	3	Undergraduate – mixed majors	Overall: 5.1 out of 6

Graduate

Institution	Semester	Course	Credit hours	Audience	Teaching evaluation
Marquette University, CoBA, USA	Spring 2015	OSCM6125 (Purchasing and Supply Management)	3	Full-time MBA	Overall: 5.9 / 6.0
Cranfield School of Management, UK	Spring 2012	MIOR	1.5	Full-Time MBA	Overall: 5.2 / 6.00
Cranfield School of Management, UK	Spring 2012	MIOR	1.5	Executive MBA	Overall: 5.3 / 6.00
Cranfield School of Management, UK	Spring 2011	MIOR (Managing and creating Inter-Organizational relationships)	1.5	Full-Time MBA	Overall: 5.7 / 6.00¹

The University of Warwick, UK	Spring 2011	Supply Chain Management (Invited 15 hour lecture over 2 days)	3	MSc in Supply Engineering and Logistics	Quality of teaching: 4.5 / 5²
Cranfield School of Management, UK	Spring 2011	Visualising Quantitative Information (Invited 2 hours lecture)	3	MSc in Managing Organizational Performance	Scores only available at the level of a class

Note: ¹Evaluation based on a scale from 1 to 6 (1 completely disagree, 6 completely agree)
² Evaluation based on a scale from 1 to 5 (1 completely disagree, 5 completely agree)

PhD and DBA

Institution	Semester	Course	Credit hours	Audience	Teaching evaluation
Cranfield School of Management, UK	Spring 2012	Case study research – lessons from the field (A 3-hour lecture as part of the Research Methods class)	3	PhD and DBA	Scores only available at the level of a class
Cranfield School of Management, UK	Spring 2011	Visualizing Quantitative Information (A 2-hour lecture as part of the Research Methods class)	3	PhD and DBA	Voted as one of the Top 3 lectures in 2011
Cranfield School of Management, UK	Spring 2011	Building Theory from Case Studies (A 2-hour lecture as part of the Research Methods class)	3	PhD and DBA	Voted as a top lecture of 2011

Executive

Institution	Semester	Course	Credit hours	Audience	Teaching evaluation
Cranfield School of Management, UK	June 2013	Procurement Leadership Program	N/A	Top managers from private and public organizations	Overall teaching quality ¹ : 4.0 / 5.0
Cranfield School of Management, UK	May 2012	Procurement Leadership Program	N/A	Top managers from private and public organizations	Overall teaching quality ¹ : 4.4 / 5.0
Cranfield's Center of Executive Development, UK	November 2010	Insights in Relationship Dynamics between GKN Aerospace UK and Airbus	N/A	Top and middle management from GKN and Airbus	Evaluation not formally carried out
Cranfield School of Management, UK	January 2010	Key account development program for company Merck	N/A	Top and middle management from Merck and Marine Harvest	Scores only available at the level of a class

		and Marine Harvest			
Cranfield School of Management, UK	January 2009	Value of pro-active information management in complex key account relationships	N/A	Top and middle management from Merck Pharmaceuticals	Overall teaching quality ² : 9.0 / 10.0

Note: ¹Evaluation based on a scale from 1 to 5 (1 very poor, 5 excellent)

²Evaluation based on a scale from 1 to 10 (1 very poor, 10 excellent)

THESIS SUPERVISIONS

PhD

- Farooq Habib, PhD student 2011-2015 Cranfield School of Management, Research Topic: An exploration of an interplay between network governance and network structure in goal oriented supply networks
- Anthony Karatzas, PhD student 2009-2013, Cranfield School of Management, Thesis title: Business triads in servitization; The influence of the provider – partner relationship on the performance of the partner towards the provider’s customer base

MSc

- Joseph, S., Graduated 2011, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: Trustworthiness and Risk Taking in a Close Buyer Supplier Relationship
- Yang, T-Y., Graduated 2011, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: Risks of Supply Chain Collaboration
- Ngan, K.F., Graduated 2011, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: Understanding relationship constructs in buyer-supplier relationships
- Aeychai, J-A., Sqn.Ldr. Graduated with distinction in 2011, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: An integrated approach towards measuring sources of trust in buyer-supplier relationships
- Lee Pik Lai, V., Graduated 2008, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: The role of supplier development in supply chain integration
- Chuang, S-H., Graduated 2008, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: The impacts of human factors on service quality and customers’ satisfaction
- Phungchongjaroensuk, C., Graduated 2008, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: Barriers to supply chain collaboration
- Li, Y., Graduated 2008, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: Last mile delivery models: analysis and evaluation
- El Hamdan, I. A., Graduated 2007, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: The Role of ICT in Supply Chain Integration, Drivers and Impediments: The Aerospace Industry Paradigm
- Lou, J., Graduated 2007, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: Costing approaches in supply chain management
- Wei, R., Graduated 2007, MSc in Supply Engineering and Logistics, The University of Warwick, Dissertation title: The influence of cultural elements of inter-organizational relationships on supply chain integration: the case of the automotive industry

SERVICE TO ACADEMIC COMMUNITY

Editing and Reviewing

- **Reviewer** for Journal of Operations Management, 2010 - onwards
- **Reviewer** for Journal of Supply Chain Management, 2013 - onwards
- **Reviewer** for International Journal of Physical Distribution and Logistics Management, 2012 – onwards
- **Reviewer** for International Journal of Production Research, 2016 – onwards
- **Reviewer** for British Journal of Management, 2016 - onwards
- **Ad Hoc Reviewer**, BAM Conference 2010, 2011
- **Ad Hoc Reviewer**, EURAM Conference 2010, 2011
- **Editor** CMA Supply Chain Newsletter, Cranfield School of Management, 2008

Conference chairing and organization

- **Session Chair**, Servitization Track, POMS Conference 2009, Orlando, Florida
- **Member of organizing committee**, International review day for Product-Service Systems research at Cranfield, 2009
- **Head of organizing committee**, Service Networks Industry day at Cranfield School of Management, 2009

Committees and panels:

- **Member of Undergraduate Curriculum Review Committee**, Marquette University, College of Business Administration, Fall 2016 - onwards
- **Teaching Committee**, Marquette University, College of Business Administration, 2015 - onwards
- **Member of PhD and DBA interviewing panels**, Cranfield School of Management, 2012 - onwards

Learning and support:

- **Student advising**, Marquette University, College of Business Administration, 2013 - onwards
- **Study support group leader for Master level students**, Cranfield School of Management, 2011 - 2013

International and national research development

- **Established research collaboration** between Department of Management, Marquette University and Warwick Business School, UK in the field of service supply networks, 2013 - onwards
- **Established research collaboration** between Department of Management, Marquette University and Cranfield School of Management, UK in the field of buyer-supplier relationships, 2013 - onwards
- **Established research collaboration** between Department of Management, Marquette University and Arizona State University in the field of service supply networks, 2013-onwards
- **Established research collaboration** between Supply Chain Research Centre at Cranfield School of Management and Department for Supply Chain Management at Arizona State University, USA, on service supply networks, 2009 -2013
- **Established research collaboration leader** between Supply Chain Research Centre at Cranfield School of Management and European Business School, Wiesbaden, Germany, on supply chain performance measurement, March – June, 2009

PROFESSIONAL MEMBERSHIPS

- CSCMP Milwaukee – Board Member
- Production and Operations Management Society (POMS)

- European Operations Management Association (EurOMA)

INDUSTRIAL ENGAGEMENT THROUGH RESEARCH, TEACHING OR CONSULTING

(In chronological order, year indicates the start of engagement)

- Milwaukee Tools, USA, 2016
- Jason, USA, 2015
- Force America, 2015
- Johnson Controls, USA, 2015
- Ashley Furniture, USA, 2014
- Crane Logistics, USA, 2014
- Rockwell Automation, USA, 2014
- GE Healthcare, USA, 2014
- Miller Coors, USA, 2013
- Direct Supply, USA, 2013
- Kohler, USA, 2013
- DHL, UK, 2012
- EFP, UK, 2012
- ABB Finland, 2011
- MAN Trucks and Buses, UK, 2011
- Cisco Systems, USA, 2010
- Babcock Marine, UK, 2009
- Time and Frequency Solutions, UK, 2009
- Ministry of Defence, UK, 2009
- Bombardier Aerospace, Ireland 2009
- Siemens Magnet Technologies, UK, 2009
- GKN Aerospace, UK, 2009
- Airbus, UK, 2009
- BAE Systems, UK, 2008
- Merck, UK, 2008
- Marine Harvest, Norway, 2008
- Beyond Philosophy, UK, 2008
- Rolls Royce, UK, 2007
- ZF Trading UK, 2007
- Euro Car Parts, UK, 2007
- Volvo Cars, Sweden, 2006
- ThyssenKrupp, UK, 2006
- Ford Motor Corporation, UK, 2005

POSITIONS IN INDUSTRY

- 2005 (May-Aug): **Consultant** (part-time attachment), Procure4 Consulting, Warwick, UK
- Sep 2001- Sep 2005: **Director** (freelance attachment), BBI Ltd, Spodnja Recica, Slovenia
- Sep 2002 – Sep 2004: **Head of Financial and Operational Controlling**, Brigl & Bergmeister, Paper Mill, Ljubljana, Slovenia
- May 2001- Aug 2002: **Category Manager in Purchasing Department**, Brigl & Bergmeister, Paper Mill, Ljubljana, Slovenia
- May 1998- Apr 2001: **Performance analyst**, Brigl & Bergmeister, Paper Mill, Ljubljana, Slovenia

- July 2001- June 2003: **Director** (freelance attachment), Divisia Ltd, Ljubljana, Slovenia
- Oct 1999- Apr 2001: **Consultant** (freelance attachment), Marder AG Business Consulting, Germany

SKILLS

Languages:

- Slovenian – native
- English – fluent
- German – intermediate
- Croatian, Serbian – intermediate

Software Packages:

- MS Office (Outlook, Word, Excel, Power Point, Project) – advanced
- NVivo – advanced
- Mind Manager – advanced
- SPSS – intermediate
- UciNet – intermediate
- Netdraw – intermediate
- Oracle e-Business Suite (Process manufacturing, Inventory, Purchasing, Project Accounting) – advanced

REFERENCES

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