TOP 11 REASONS WHY YOUR FINANCIAL AID IS NOT APPEARING ON YOUR BILL

- **Are you fully registered?**
  The aid on your bill reflects your current registration status:
  - Undergraduates expecting MU Scholarships or Grants must be enrolled full-time (12 or more credits). Co-op grading period credit does not count towards full-time enrollment.
  - MU Institutional Loans also require full-time enrollment.
  - Federal Direct Loans or PLUS Loans require at least half-time enrollment (Undergraduate: 6 or more credits; Graduate: 4 or more; Professional: 6 or more).

- **Have you accepted your aid on CheckMarq?**
  - Direct subsidized and unsubsidized loans and MU Institutional Loans must be accepted every year.

- **Has your parent applied the Parent PLUS Loan?**
  - Parents of dependent undergraduate students can apply for the Parent PLUS loan online at studentaid.gov/plusapp.
  - A new application must be submitted for every new PLUS loan.

- **Are your Loan Promissory Note(s) complete?**
  - Direct Loan Master Promissory Notes are completed at studentaid.gov/mpn.
  - Instructions for completing the Promissory Note for a MU Institutional Loan are emailed to the student’s Marquette email account.
  - Parent borrowers are required to complete a Master Promissory Note for each student they borrow PLUS loans for at studentaid.gov/mpn.

- **Have you completed Federal Direct Loan Entrance Counseling?**
  - All first-time borrowers of subsidized and unsubsidized loans are required to complete Entrance Counseling.
  - Entrance Counseling is completed at studentaid.gov/entrancecounseling

- **Have you completed your loan Self-Certification form?**
  - The federal government requires Self-Certification be completed for all HHS, private and institutional loan programs.

- **Have you applied for a Grad/Professional Plus Loan?**
  - Graduate and Professional students can apply for a Grad PLUS loan online at studentaid.gov/plusapp.
  - A new application must be submitted for every new PLUS loan.

- **Have you completed Grad/Prof PLUS Loan Entrance Counseling?**
  - The Federal Government requires entrance and exit counseling for this loan.
  - Entrance Counseling is completed at studentaid.gov/entrancecounseling

- **Are there “To Do List” items on CheckMarq?**
  - Log into CheckMarq to ensure that you have no outstanding To Do items.
  - Follow instructions to complete and submit any missing items.

- **Do you have a “Hold” with the Office of Student Financial Aid?**
  - Log into CheckMarq to check for holds.

- **Are you meeting Satisfactory Academic Progress?**

- **Are you expecting Federal Work Study or Student Employment on your bill?**
  - Employment awards will not appear on your bill; a biweekly paycheck is received when you work.