



TOP 12 REASONS WHY YOUR FINANCIAL AID IS NOT APPEARING ON YOUR BILL

- **Are you fully registered?**

The aid on your bill reflects your [current registration status](#):

 - Undergraduates expecting MU Scholarships or Grants must be enrolled full-time (12 or more credits). Co-op grading period credit does not count towards full-time enrollment.
 - MU Institutional Loans also require full-time enrollment.
 - Federal Direct Loans or PLUS Loans require at least half-time enrollment (Undergraduate: 6 or more credits; Graduate: 4 or more; Professional: 6 or more).
- **Have you [accepted your aid](#) on CheckMarq?**
 - Direct subsidized and unsubsidized loans and MU Institutional Loans must be accepted every year.
- **Has your parent applied the [Parent PLUS Loan](#)?**
 - Parents of dependent undergraduate students can apply for the Parent PLUS loan online at studentaid.gov/plusapp.
 - A new application must be submitted for every new PLUS loan.
- **Are your [Loan Promissory Note\(s\)](#) complete?**
 - Direct Loan Master Promissory Notes are completed at studentaid.gov/mpn.
 - Instructions for completing the Promissory Note for a MU Institutional Loan are emailed to the student's [Marquette email account](#).
 - Parent borrowers are required to complete a Master Promissory Note for each student they borrow PLUS loans for at studentaid.gov/mpn.
- **Have you completed [Federal Direct Loan Entrance Counseling](#)?**
 - All first-time borrowers of subsidized and unsubsidized loans are required to complete Entrance Counseling.
 - Entrance Counseling is completed at studentaid.gov/entrancecounseling
- **Have you completed your loan [Self-Certification](#) form?**
 - The federal government requires Self-Certification be completed for all HHS, private and institutional loan programs.
- **Have you applied for a [Grad/Professional Plus Loan](#)?**
 - Graduate and Professional students can apply for a Grad PLUS loan online at studentaid.gov/plusapp.
 - A new application must be submitted for every new PLUS loan.
- **Have you completed [Grad/Prof PLUS Loan Entrance Counseling](#)?**
 - The Federal Government requires entrance and exit counseling for this loan.
 - Entrance Counseling is completed at studentaid.gov/entrancecounseling
- **Are there ["To Do List"](#) items on CheckMarq?**
 - Log into CheckMarq to ensure that you have no outstanding To Do items.
 - Follow instructions to complete and submit any missing items.
- **Do you have a ["Hold"](#)?**
 - Log into CheckMarq to check for holds.
- **Are you meeting [Satisfactory Academic Progress](#)?**
- **Are you expecting Federal Work Study or Student Employment on your bill?**
 - [Employment awards will not appear on your bill](#); a biweekly paycheck is received when you work.