

Q1. How can I enroll in the My Wellness program application?

A1.

1. New users will select 'Register for a new account'
2. Enter the code 'marquette'
3. Create an account (create username and password of your choice)
4. On the following page employees will enter their MU ID • Spouses will enter the employee's MU ID + S + DOB (DOB = spouse's DOB in format dd/mm/yyyy)
5. Select the 'My Wellness' tile on the homepage to enroll in the 2022 program.

Q2. Why did Marquette change wellness applications?

A2. The contract with Virgin Pulse was about to expire, so Marquette's Healthcare Task Force (a team made up of staff and faculty representatives) decided to look at options available in the marketplace. Since wellness is important to all of us. Our team wanted to make Marquette had a vendor in place that would offer a robust plan while keeping the point system simple. After reviewing several vendors, it was decided to newly contract with Marquee Health, whose program is a good match for Marquette employees and their spouses. The new program with Marquee Health began January 1, 2022.

Q3. What does this mean for you as faculty or staff members?

A3. The program through Marquee Health will have many of the same features as offered in the past, as well as new content. For example:

- The Marquee Health program and activities will have a continued focus on physical, mental, spiritual, emotional, and social well-being.
- You are still able to earn wellness points toward your FSA/HSA contribution.
- You'll be able to earn points through a variety of wellness activities.
- The program offers on-demand videos, fitness center discounts and more.

Q4. What happened to my information on Virgin Pulse?

A4. Per Virgin Pulse's member terms & conditions, all Marquette members were de-identified as of October 31st 2021.

Q5. Can my spouse who is not a Marquette faculty or staff still participate?

A5. Yes, your spouse can still participate just as they have done in the past.

Q6. What if I am not on a Marquette sponsored health plan, can I still participate?

A6. Yes, you and your spouse can still participate. However, neither you nor your spouse can earn FSA/HSA rewards.

Q7. How do I earn my FSA/HSA contribution from Marquette University?

A7. Employees and spouses of employees on a Marquette University sponsored health plan will have from January 1 through September 30 to earn up to 400 points through the Marquee Health wellness portal. This portal operates on a points and levels system, allowing you to earn points for engaging in wellness activities of your choice. Wellness activities that are offered at Marquette University are also included in the portal, so you can now earn points for participating in activities on campus such as taking a class through the GROW program, a group fitness or meditation class, financial wellness classes, and getting your flu shot or dental/eye exams. **Please see the Program Overview link, My Wellness title or the Rewards tab or for more detailed information.**

Q8. I don't see any requirements for taking the Biometric Screening or the Health Risk Assessment (HRA). In the past, I've earned points toward my wellness rewards for participating in both programs.

A8. The on-campus biometric screening was not offered in 2021 as a step to earn Wellness Rewards for 2022; nor will it be a requirement going forward. However, having a biometric screening is an important part of understanding your health risks and should be included as part of your annual physical exam. Please talk with your Primary Care Provider (PCP) about ordering this test. The results of your biometric screening can be used to complete the online HRA. While completing the HRA is not a requirement, it is a voluntary activity to earn a high-point reward toward a wellness incentive.

Q9. Can I still track my steps using my Virgin Pulse Max Buzz?

A9. You can still use your Virgin Pulse Max Buzz to track your steps, but you will need to manually enter those steps into the Marquee Health wellness portal. Your Virgin Pulse Max Buzz will not sync your steps with Marquee Health's portal. The portal is set up to sync up other fitness trackers, such as Fitbit, Garmin, Fuelband, and Apple to name a few.

Q10. How do I enter my steps into the My Wellness portal?

A10. To manually enter daily steps:

1. Click on the 'Rewards' tile on the homepage of your portal
2. Click on this activity and select the day you wish to log your activity within the 'Log Date' navigate bar. Select the '8,000 Steps or More' option and click 'Save'.

To sync a compatible fitness device for automatic uploads:

1. In the 'Rewards' page on mymarqueehealth.com, click the 'Profile' button in the Challenge Log toolbar.
2. Click the Sync Device button in the My Progress tab.
3. Use the drop-down list of Activity Trackers and select your personal device.
4. Click Authorize. You may need to disable your pop-up blocker.
5. Log in to your fitness device's website and authorize your device to be connected.
6. Click Save on your Profile.
7. The initial sync will take 24-48 hours to connect. Manually tracking activity for the first 48 hours is recommended.

Q11. How is my data protected with Marquee Health?

A11. Marquee Health, LLC ("Marquee Health" or Marquee Health") is committed to protect all personal and private information in accordance with any and all applicable laws, regulations and standards, including, without limitation, any standards established in the United States under the Health Insurance Portability and Accountability Act (HIPAA). Our privacy policy is designed to protect the privacy of individuals. It explains what information we collect from visitors to this site during the duration of our relationship, how we use that information, and how visitors can update and verify the uses of the information provided on this site. **To read the full privacy policy visit the MyWellness portal and lick on the Program Document tile.**

Q12. Is there a mobile app?

A12. Yes. The My Wellness portal can be accessed via your desktop/laptop computer or via a mobile app on your smartphone. There is a QR code in the mobile app flyer on the Employee Wellness home page or search for the MyWellPortal within your App store to download.

Q13. What if I had a preventive exam in October, November, or December of 2021, can I report these to earn points?

A13. Yes, you record and earn points for preventive exams and flu shots for the months of October, November and December 2021. Due to system limitations for this first year on the new portal, please enter visits completed during this time during the 2022 program year. Record them on any date in 2022 and in the notes section you can put the actual date of appointment. This will not be an issue in future years.

Q14. How do I self-report activities like taking GROW classes and; Financial Wellness Classes, using the Employee Assistance Program (EAP), attending counseling sessions, and having my regular eye and dental exams?

A14. Click the Rewards tab at [Marquette.mywellportal.com](https://marquette.mywellportal.com). Change the dial from 'No' to 'Yes', enter the name of the event in the Notes section and click 'Save' to see your points update. For additional information and instructions on how to track multiple occurrences of activities, see the "How to Track Multiple Activities" link on the Employee Wellness website.