

Salud Social

Marquette University Center for Community Service

An internship program in partnership with Sixteenth Street Community Health Centers

Sixteenth Street Community Health Centers (SSCHC) is the largest Federally Qualified Health Center (FQHC) in Wisconsin serving over 40,000 primarily low-income Latinos in Milwaukee and Waukesha Counties. To better address the overall health of our patients and clients, Sixteenth Street is working to integrate Social Determinants of Health into the clinical setting by screening adult patients for current needs, identifying helpful resources, and making connections to additional services.

The intern will serve as a patient screener and contribute meaningfully to additional projects relating to the social determinants of health. As a patient screener, the intern will gain experience in a busy, multicultural community health setting working with a medically underserved population. They will acquire valuable skills in customer service and patient interaction, witness first-hand the patient's barriers to accessing care and maintaining wellness and learn about health care coordination and availability of resources (or the lack of) in the Milwaukee area. The intern will have the opportunity to practice Spanish language skills.

A cohort of about 10 Interns will be selected for the 2023-2024 academic year. As peers, these interns will meet weekly for reflection, training, and support. It is expected that Interns will participate openly and authentically in these reflections, to better support their work at SSCHC and their personal development.

The intern will:

- Work alongside a primary care provider in the clinical setting
- Screen patients using the Social Determinants of Health screening form
- Provide basic resources and referrals as appropriate to address identified needs
- Complete a shift summary after each shift
- Complete weekly project or training hours

The intern will also create an individualized project plan determined by the site supervisor and the intern. Opportunities for projects include: data analysis and reporting, resource development, patient outcome follow-ups, patient intake coordination, ongoing training related to social determinants, shadowing, and informational interviews. The intern will work collaboratively alongside staff members and other interns to determine project goals and desired outcomes for these projects. The individualized project plan will be created by the intern and the program manager at the beginning of the internship.

Commitment:

This internship requires a two-semester commitment; the intern commits to completing, at minimum, 100 hours each semester for a year-long total of 200 hours. Hours may be fulfilled Monday-Friday, 8:00am-5:00pm; interns are provided with a work schedule based on their submitted availability.

A typical intern schedule is 2 or 3 four-hour shifts each week in addition to weekly reflection, training, or community building (1 hour). Interns may, but are not expected to, serve during university breaks. Due to clinic scheduling, interns are not able to serve on weekends.

Compensation:

\$10/hr

Requirements:

- Intern must speak Spanish at a conversational level or higher.
- Intern will complete mandatory 1-hour Human Resources/Intern Orientation (including HIPAA/Confidentiality) and a two-hour Social Services training on relevant best practices.
- A PPD (TB) test is required at no cost. In addition, interns must provide proof of MMR, TDap, and varicella vaccinations.
- Intern is required to abide by all SSCHC COVID policies, including masking and social distancing.
- Intern must be vaccinated against COVID-19 in compliance with Marquette University guidelines.
- Intern must consent to a background check, performed by Sixteenth Street.
- Intern must be a Marquette University undergraduate or graduate student in good standing with the university (both academic and disciplinary).
- Interns must provide their own transportation. SSCHC is easily accessible by bus.

An ideal candidate for this position will demonstrate:

- Openness to personal growth and learning
- Ability to interact professionally with SSCHC patients and respect confidentiality practices
- Commitment to attend all required reflections and trainings
- Experience and/or interest in engaging with community members
- Interest in service and willingness to be an active team member
- Effective communication skills
- Willingness to explore questions of identity, systemic inequality, community, etc.
- Ability to serve in a diverse team and diverse setting
- Organizational skills and commitment to follow through with assigned tasks
- Applicants sought from all majors