STUDY ABROAD
PARENT WEBINAR
Overview

- Education Abroad Staff
- Students’ orientation
- Important documents your student should have
- Finances
- Flights & arrival
- Culture and managing culture shock

- Academics (at Marquette & abroad)
- Health and safety
  - Let’s Talk COVID-19
- Packing
- Communications while abroad
Education Abroad Team

- Karli Webster, Manager of Education Abroad
  - Health & safety policies for study abroad
  - Advises students in Law School

- Millie Lor, Education Abroad Advisor
  - Advises students in colleges of Arts & Sciences and Education

- Tia Langnes, Education Abroad Program Coordinator
  - GeoBlue insurance, study abroad course placeholder & STEP enrollments, Project GO & non-credit programs

- Rebecca Schano, Education Abroad Coordinator
  - Facilitates the Spain Group Visa Process
  - Advises students in College of Health Sciences, Engineering, Nursing, Communications and Business
By the Numbers

- In Summer and Fall 2022, 187 students will be studying abroad in 24 different countries.
Your students’ orientation process

- Online orientation modules & quizzes:
  - Culture (special guest from Counseling Center)
  - Health & insurance (COVID-19)
  - Safety
  - Sexual violence prevention training
  - Emergency procedures
  - Learning outcomes and goal setting

- 'In-person' Orientation (for summer and fall 2022 participants, provided online)
  - Review of important online modules
  - Focus on health & safety, and policies
  - Meeting with program-specific alumni, if available

- Encourage all to view the OIE Preparing to Depart website:
  [https://www.marquette.edu/study-abroad/preparing-to-depart.php](https://www.marquette.edu/study-abroad/preparing-to-depart.php)
Finances

▪ Tuition and Payments

<table>
<thead>
<tr>
<th>Billing Statement Date (initial e-bill)</th>
<th>Due Date</th>
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<tbody>
<tr>
<td>Summer: May 17, 2022</td>
<td>Summer: June 15, 2022</td>
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<tr>
<td>Fall: July 19, 2022</td>
<td>Fall: August 23, 2022</td>
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▪ Housing, meals, etc. paid directly to host university or third-party provider – reference program-specific budget sheet on MUGlobal Portal

▪ Financial Aid
  ▪ Recommended to your student to sign up for Direct Deposit
  ▪ Timeline for Disbursements

▪ Consider discussing the following with your student –
  ▪ Power of Attorney; HIPAA (GeoBlue)
  ▪ FERPA exceptions
Money Abroad

- Contacting your bank
- Local Currency
- Cash vs Cards
- Credit/debit cards
- Taking money
Documents and Copies

- **Valid Passport** (general rule: valid for SIX (6) months AFTER return date/program end)
  
  *more info at [https://travel.state.gov/content/travel/en/passports/how-apply.html](https://travel.state.gov/content/travel/en/passports/how-apply.html)*

  - Apply or renew ASAP – current processing times are longer due to COVID-19
    - Strongly recommend to expedite process (there is an additional fee (~$60))
    - Marquette nor OIE can guarantee that your student will receive passport prior to departure for program if student is currently in this process or has not yet started this

- **Visa** (if needed)
  
  - Process in U.S. – Spain Group Visa Process is available for Fall 2022 students (optional for students to participate in)
  - Process abroad – Host institution will provide additional details prior to arrival or once on-site

- **Make copies of everything!**
  
  - Credit cards, passport, visa page in passport, phone #’s; emails
Airline and Arrival

- **Booking airline**
  - AFTER accepted by program (should be accepted by MU already)
  - Arrive morning or midday, when possible
    - Host institution will provide any recommended arrival date(s)/time(s) – student should check with partner
  - Arrival/return dates should be inclusive of any program on-site orientation, final exam schedules, and host country entry requirements (testing, quarantine, etc., if applicable)
    - Dates are provided directly to the student. If unsure, student should reach out to the host institution to confirm.
  - Outside of this, the OIE does not dictate when and how students should return home (some academic colleges have their own preferences for short-term programs)

- **Be mindful of your student’s visa status (if applicable)**
  - Legal process established by host country government
  - Advising on visas – Marquette nor OIE are visa officials
  - Length of stay: when does the visa expire?
Host Culture

- Respect and open-mindedness
- Resources – (not limited to this list!)
  - CultureGram (general attitudes, appearance (clothing), greetings, gestures, dating and marriage)
  - InternationalSOS country report – focuses on safety & travel
  - Hofstede Cultural Dimensions – comparison of cultures on six aspects
  - Host institution on-site orientation
Culture Shock

Possible Symptoms:
- Extreme homesickness
- Feelings of helplessness/dependency
- Depression and sadness
- Sleeping and/or eating disturbances (too little or much)
- Critical reactions to host culture
Culture Shock: Managing Symptoms

Encourage your student to:

- Develop patterns or routines
- Explore the surroundings
- Find people to interact with
- Set and achieve small goals
- Focus on language acquisition
- Express feelings (to friends, in journals, etc.)
- Exercise
- GeoBlue offers virtual counseling (Global Wellness Assist)
Academics

Academic environment overseas
- Professor relationships
- Course structure (syllabus, evaluations)
- Grading

Registration
- MU Courses
- Study abroad placeholder courses
- For classes abroad
- For classes at MU the following semester

Policies
- Course approvals and transfer
- Grades (transfer policy and expectations)
- Maintenance of full-time status (equivalent of 12 credits)
Safety: Marquette Security Measures

- GeoBlue International
  (marquette.edu/study-abroad/health-and-safety/insurance)
  - Individual Login
- SOS International
  (www.internationalsos.com/)
  - Member Log In: 11BSGC000025
- State Dept S.T.E.P. enrollment
- AlertTraveler app

Your student should:
- Let others know where they are
- Keep emergency contact numbers on them at all times
- Monitor Marquette email regularly
- Avoid demonstrations
- Make multiple copies of their documents
- Safeguard cash, documents, and valuables
- Be smart, be alert, be safe
Health: COVID-19

- Expect that your student's study abroad experience will be different
- Have a conversation: expectations vs. reality
- Follow all guidelines for international travel & in-country
  - Students have/will receive country-specific entry requirements either from the partner or our office
- Return to Marquette: as of April 6, 2022 -
  - Negative COVID-19 test taken no more than 1 day prior to departure for United States (effective December 6, 2021)
- GeoBlue only covers COVID-19 medical expenses incurred after an official positive test result.
- Marquette's COVID-19 Protocol: *What happens if your student tests positive?*
Health: Immunizations

- All routine vaccines should be current
  - MMR, DTP, Varicella, Polio, flu shot, COVID-19 (booster if eligible)
  - Some are multiple shots AKA a series (start early!)
- Refer to [CDC.gov website](https://www.cdc.gov) for additional recommended immunizations
- **Talk with regular general practitioner**
- **MU Medical Clinic**
  - Schroeder Health Complex, Lower Level
Health: Medications

- In carry-on luggage
- Enough to last entire program (or more)
- Keep in the original container
- Keep copy of doctor’s Rx
- Confirm it’s legal in the host country
- Discuss with doctor:
  - Time change adjustment
  - Alternative medications if yours is not available/legal
  - Consultation while abroad

Do **not** stop taking a medication abroad, without a doctor’s permission!
Emergency Procedures

The program will provide students with on-site emergency contact information.

1. **Seek medical attention if necessary**
   - Marquette faculty program leader(s)/director(s)
   - GeoBlue Global Assistance (Direct: 610-254-8771)

2. **Contact Marquette University**
   - MU Police, 1-414-288-1911 (outside of business hours; monitored 24/7)
   - OIE at 1-414-288-7289 (during business hours)

3. **File claim with GeoBlue for medical expenses (next slide)**
Insurance Abroad

GeoBlue Insurance:
- Mandatory for all Marquette students going abroad
- No network limitations
- No deductibles
- $43/month billed through Marquette’s Office of the Bursar

Plan details:
- Students will be automatically enrolled based on program dates
- Additional information: https://www.marquette.edu/study-abroad/health-and-safety/insurance.php
Safety: Phone #’s

- Emergency Card
  - In-country fire, ambulance, police
  - Add Local Numbers:
    - Reliable Taxi Service
    - Program Contact
    - Housing Contact
- Add #’s in phone if taking it abroad
- MUPD (24-hrs): 414-288-1911
Packing

- Over-packing
- What is functional and appropriate
- Research seasons
Communication

- Cell phones
- Laptops
- WIFI availability
- Arrival touch base
- Communication plan
- Calling/texting apps