

STUDY ABROAD PARENT WEBINAR



MARQUETTE
UNIVERSITY

**BE THE
DIFFERENCE.**



Overview

- Education Abroad Staff
- Students' orientation
- Important documents your student should have
- Finances
- Flights & arrival
- Culture and managing culture shock
- Academics (at Marquette & abroad)
- Health and safety
 - Let's Talk COVID-19
- Packing
- Communications while abroad

Education Abroad Team

- Karli Webster, Manager of Education Abroad
 - Health & safety policies for study abroad
 - Advises students in Law School
- Millie Lor, Education Abroad Advisor
 - Advises students in colleges of Arts & Sciences and Education
- Tia Langnes, Education Abroad Program Coordinator
 - GeoBlue insurance, study abroad course placeholder & STEP enrollments, Project GO & non-credit programs
- Rebecca Schano, Education Abroad Coordinator
 - Facilitates the Spain Group Visa Process
 - Advises students in College of Health Sciences, Engineering, Nursing, Communications and Business



By the Numbers

- In Summer and Fall 2022, **187** students will be studying abroad in **24** different countries.





Your students' orientation process

- Online orientation modules & quizzes:
 - Culture (special guest from Counseling Center)
 - Health & insurance (COVID-19)
 - Safety
 - Sexual violence prevention training
 - Emergency procedures
 - Learning outcomes and goal setting
- 'In-person' Orientation (for summer and fall 2022 participants, provided online)
 - Review of important online modules
 - Focus on health & safety, and policies
 - Meeting with program-specific alumni, if available
- Encourage all to view the OIE *Preparing to Depart* website:
<https://www.marquette.edu/study-abroad/preparing-to-depart.php>

Finances

- Tuition and Payments

Billing Statement Date <i>(initial e-bill)</i>	Due Date
Summer: May 17, 2022 Fall: July 19, 2022	Summer: June 15, 2022 Fall: August 23, 2022

- Housing, meals, etc. paid directly to host university or third-party provider – reference program-specific budget sheet on [MUGlobal Portal](#)

- Financial Aid

- Recommended to your student to sign up for [Direct Deposit](#)
- [Timeline for Disbursements](#)

- Consider discussing the following with your student –

- Power of Attorney; HIPAA (GeoBlue)
- FERPA exceptions



Money Abroad

- Contacting your bank
- Local Currency
- Cash vs Cards
- Credit/debit cards
- Taking money





Documents and Copies

- **Valid Passport** (general rule: valid for SIX (6) months AFTER return date/program end)
more info at <https://travel.state.gov/content/travel/en/passports/how-apply.html>
 - Apply or renew ASAP – current processing times are longer due to COVID-19
 - Strongly recommend to expedite process (there is an additional fee (~\$60))
 - Marquette nor OIE can guarantee that your student will receive passport prior to departure for program if student is currently in this process or has not yet started this
- **Visa** (if needed)
 - Process in U.S. – Spain Group Visa Process is available for Fall 2022 students (optional for students to participate in)
 - Process abroad – Host institution will provide additional details prior to arrival or once on-site
- **Make copies of everything!**
 - Credit cards, passport, visa page in passport, phone #'s; emails



Airline and Arrival

- Booking airline
 - AFTER accepted by program (should be accepted by MU already)
 - Arrive morning or midday, when possible
 - Host institution will provide any recommended arrival date(s)/time(s) – student should check with partner
 - Arrival/return dates should be inclusive of any program on-site orientation, final exam schedules, and host country entry requirements (testing, quarantine, etc., if applicable)
 - Dates are provided directly to the student. If unsure, student should reach out to the host institution to confirm.
 - Outside of this, the OIE does not dictate when and how students should return home (some academic colleges have their own preferences for short-term programs)
- Be mindful of your student's visa status (if applicable)
 - Legal process established by host country government
 - Advising on visas – Marquette nor OIE are visa officials
 - Length of stay: when does the visa expire?



Host Culture

- Respect and open-mindedness
- Resources – *(not limited to this list!)*
 - CultureGram (general attitudes, appearance (clothing), greetings, gestures, dating and marriage)
 - InternationalSOS country report – focuses on safety & travel
 - Hofstede Cultural Dimensions – comparison of cultures on six aspects
 - Host institution on-site orientation





Culture Shock

Possible Symptoms:

- Extreme homesickness
- Feelings of helplessness/dependency
- Depression and sadness
- Sleeping and/or eating disturbances (too little or much)
- Critical reactions to host culture



Culture Shock: Managing Symptoms

Encourage your student to:

- Develop patterns or routines
- Explore the surroundings
- Find people to interact with
- Set and achieve small goals
- Focus on language acquisition
- Express feelings (to friends, in journals, etc.)
- Exercise
- GeoBlue offers virtual counseling ([*Global Wellness Assist*](#))



Academics

Academic environment overseas

- Professor relationships
- Course structure (syllabus, evaluations)
- Grading

Registration

- MU Courses
- Study abroad placeholder courses
- For classes abroad
- For classes at MU the following semester

Policies

- Course approvals and transfer
- Grades (transfer policy and expectations)
- Maintenance of full-time status (equivalent of 12 credits)



Safety: Marquette Security Measures

- GeoBlue International
[\(\[marquette.edu/study-abroad/health-and-safety/insurance\]\(http://marquette.edu/study-abroad/health-and-safety/insurance\)\)](http://marquette.edu/study-abroad/health-and-safety/insurance)
 - Individual Login
- SOS International
[\(\[www.internationalsos.com/\]\(http://www.internationalsos.com/\)\)](http://www.internationalsos.com/)
 - Member Log In: 11BSGC000025
- [State Dept S.T.E.P. enrollment](#)
- AlertTraveler app

Your student should:

- Let others know where they are
- Keep emergency contact numbers on them at all times
- Monitor Marquette email regularly
- Avoid demonstrations
- Make multiple copies of their documents
- Safeguard cash, documents, and valuables
- Be smart, be alert, be safe



Health: COVID-19

- Expect that your student's study abroad experience will be different
- Have a conversation: expectations vs. reality
- Follow all guidelines for international travel & in-country
 - Students have/will receive country-specific entry requirements either from the partner or our office
- Return to Marquette: as of April 6, 2022 -
 - Negative COVID-19 test taken no more than 1 day prior to departure for United States ([effective December 6, 2021](#))
 - Review the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/testing-international-air-travelers.html>
- GeoBlue only covers COVID-19 medical expenses incurred after an official positive test result.
- Marquette's COVID-19 Protocol: *What happens if your student tests positive?*



Health: Immunizations

- All routine vaccines should be current
 - MMR, DTP, Varicella, Polio, flu shot, COVID-19 (booster if eligible)
 - Some are multiple shots AKA a series (start early!)
- Refer to [CDC.gov website](https://www.cdc.gov) for additional recommended immunizations
- **Talk with regular general practitioner**
- [MU Medical Clinic](#)
 - Schroeder Health Complex, Lower Level



Health: Medications

- In carry-on luggage
- Enough to last entire program (or more)
- Keep in the original container
- Keep copy of doctor's Rx
- Confirm it's legal in the host country
- Discuss with doctor:
 - Time change adjustment
 - Alternative medications if yours is not available/legal
 - Consultation while abroad

Do **not** stop taking a medication abroad, without a doctor's permission!





Emergency Procedures

The program will provide students with on-site emergency contact information.

1. Seek medical attention if necessary

- Marquette faculty program leader(s)/director(s)
- GeoBlue Global Assistance (Direct: 610-254-8771)

2. Contact Marquette University

- MU Police, 1-414-288-1911 (outside of business hours; monitored 24/7)
- OIE at 1-414-288-7289 (during business hours)

3. File claim with GeoBlue for medical expenses (next slide)



Insurance Abroad

GeoBlue Insurance:

- Mandatory for all Marquette students going abroad
- No network limitations
- No deductibles
- \$43/month billed through Marquette's Office of the Bursar

Plan details:

- Students will be automatically enrolled based on program dates
- Additional information: <https://www.marquette.edu/study-abroad/health-and-safety/insurance.php>

Safety: Phone #'s

- Emergency Card
 - In-country fire, ambulance, police
 - Add Local Numbers:
 - Reliable Taxi Service
 - Program Contact
 - Housing Contact
- Add #'s in phone if taking it abroad
- MUPD (24-hrs): 414-288-1911



Packing



- Over-packing
- What is functional and appropriate
- Research seasons

Communication

- Cell phones
- Laptops
- WIFI availability
- Arrival touch base
- Communication plan
- Calling/texting apps

