

WELCOME



TO YOUR HEALTH AND SECURITY ASSISTANCE SUBSCRIPTION

HELPING & PROTECTING YOU IS OUR PRIORITY

Your subscription gives you access to 24/7 worldwide health, security, travel and emergency assistance in your daily life as well as in emergency situations. You can access our services digitally or call our Assistance Centres.

We are assisting you with our teams of multilingual doctors, nurses, security and logistics experts. There is open access to our professionals.

It is free for our subscribers to speak with us.

NOW THAT YOU HAVE YOUR SUBSCRIPTION CARD, KEEP IT SAFE AND WITH YOU AT ALL TIMES.

YOUR DIGITAL ACCESS:

1 LOG ON

via internationalsos.com/login for health and security information using your ID number.



2 DOWNLOAD

the free Assistance App* from app.internationalsos.com to contact us and help you make more informed decisions based on our online health and security reports and country risk guides.

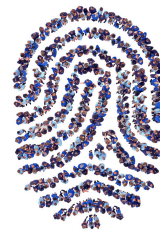
*available on Android® & iPhone®.

3 STAY INFORMED

Sign up for health and security **email alerts**.

Inform friends and family that you are with International SOS, so they can get in touch with us should they have any concerns for your welfare while you are working or travelling.

INTERNATIONAL SOS



HEALTH & SECURITY ASSISTANCE ID:

www.internationalsos.com

WORLDWIDE REACH. HUMAN TOUCH.

24 HOURS A DAY: CALL OUR HEALTH & SECURITY EXPERTS FOR INFORMATION, ADVICE OR EMERGENCY ASSISTANCE

BALI +62 21 766 4633	BANGKOK +66 2 205 7777	BEIJING +86 10 6462 9100
DUBAI +971 4 601 8777	FRANKFURT +49 6102 3588 100	GENEVA +41 22 785 6464
HO CHI MINH CITY +84 28 3829 8520	HONG KONG +852 2528 9900	JAKARTA +62 21 750 6001
JOHANNESBURG +27 11 541 1300	KUALA LUMPUR +603 2787 3126	LONDON +44 20 8762 8008
MADRID +34 91 572 4363	MANILA +63 2 86870909	MEXICO CITY +52 55 4166 2808
MUMBAI +91 22 42838383	PARIS +33 155 633 155	PHILADELPHIA +1 215 942 8226
PHOENIX +1 215 942 8226	SEOUL +82 2 3140 1700	SINGAPORE +65 6338 7800
SYDNEY +61 2 9372 2468	TAIPEI +886 2 2523 2220	TOKYO +81 3 3560 7183



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HUMAN TOUCH.

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WHEN SHOULD I CALL INTERNATIONAL SOS?

IN DAILY LIFE

open access to health and security information & advice
at home or while away from home:

- Speak to our health and security experts for information and advice on health & security matters
- Call before you change location for free advice on how to stay safe and healthy while away from home
- Find a local nurse, internationally-trained doctor, mental health professional, or security specialist wherever you are
- Arrange a TeleConsultation, as appropriate
- Find medication or medical equipment
- Advice on loss of travel documents or legal assistance
- Assistance paying your medical fees.

IN AN EMERGENCY

access to immediate health and security assistance
wherever you are:

- Arranging medical transportation, hospitalisation and care
- Monitoring your condition and provide advice along the way
- Evacuating you when necessary
- Contacting your family and colleagues as appropriate, so they know you are in good hands.

A GLOBAL INFRASTRUCTURE YOU CAN DEPEND ON:



ASSISTANCE CENTRES

With our local experts available globally, you can speak to us in any language, anytime 24/7.



HEALTH PROFESSIONALS

Immediate access to experts with extensive experience in all fields of medicine coupled with a thorough knowledge of the local environment and healthcare system.



SECURITY SPECIALISTS

24/7 access to security reporting, analysis and expert advice from our security consultants, analysts and tracking experts around the world.



CLINICS

An integrated network of clinics around the world, practising international standards of medicine – mostly in emerging countries.



ACCREDITED PROVIDERS

A network of accredited healthcare, aviation and security providers ensuring we provide you with the best logistics in the air, on the ground and at sea.